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Contribution to the development
of information infrastructures

A Scientific and Technological Information Network for the Royal Nepal Academy of Science and Technology (RONAST)

by
C.D. Wing
L.E. Samarasinghe



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N E P A L

A SCIENTIFIC AND TECHNOLOGICAL
INFORMATION NETWORK FOR THE
ROYAL NEPAL ACADEMY OF SCIENCE
AND TECHNOLOGY (RONAST)

by C.D. Wing
L.E. Samarasinghe

Report prepared for His Majesty's
Government of Nepal by the United
Nations Educational, Scientific and
Cultural Organization (Unesco)
and the International Development
Research Centre (IDRC)

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U N E S C O

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TABLE OF CONTENTS

<u>PART A</u>	<u>Pages</u>
Recommendations	(ii) - (iii)
<u>PART B</u>	
I INTRODUCTION	1 - 2
II THE MISSION	3
III SCIENCE AND TECHNOLOGY IN NEPAL	4 - 9
IV NETWORKING: SHARING AND COORDINATION	10 - 13
V NETWORK SERVICES AND ACTIVITIES	14 - 23
VI INSTITUTIONAL REQUIREMENTS	24 - 28
VII PLAN OF ACTION AND BUDGET	29 - 32
VIII INFORMATION POLICY AND PLANNING	33 - 35
<u>PART C</u>	
ANNEXES	
I Persons consulted during preparation of this report	36
II Important science and technology information centres and libraries in Nepal	37 - 39
III List of abbreviations and acronyms	40
IV United Nations Conference on Science and Technology for Development (Extracts from the Report A/CONF.81/16)	41 - 46

PART A

RECOMMENDATIONS

1. In view of the mandate given to the Royal Nepal Academy of Science and Technology for promoting science and technology in Nepal with the specific function of creating a central information system in science and technology, it is recommended that RONAST should function as the national coordinating centre for scientific and technological information, with responsibility also for information policy and planning.
2. It is recommended that a national scientific and technological information network be created by RONAST with the cooperation of existing information and documentation centres and libraries in Nepal.
3. RONAST should not attempt to duplicate collections already available in information centres and libraries in the country but should assist those institutions to expand their information resources and their services so as to be able also to provide information to users outside the institutions they presently serve.
4. The Documentation Centre of RONAST should function as the focal point for scientific and technological information in the country in a decentralized network which may comprise sub-networks of specialized libraries and information centres of discipline or mission-oriented vocation and individual specialized and university libraries.
5. The Documentation Centre of RONAST, acting as the central point of the network should have the following additional functions:
 - a) the organization, coordination and promotion of cooperation in the network
 - b) the collection, preferably in microform of secondary materials—abstract journals, indexes, reviews etc - reference books and books and journals on topics of importance to Nepal not held in network or other libraries
 - c) the transfer of relevant parts of its collections to new focal points as and when they are established
 - d) the capture, processing, storage and dissemination of national published and unpublished documentation and that produced outside the country but about Nepal
 - e) the formulation of network standards for bibliographic processing and data collection based on existing international guidelines to facilitate the exchange of information within the network

f) the maintenance and updating of directories and inventories of scientists and technologists, current research and development programmes and scientific and technical libraries and collections

g) the updating, expansion and distribution of existing union lists of journals thereby encouraging the optimum use of existing collections

h) introduction of computerized techniques through use of a microcomputer to automate day to day transactions and to create special data bases of the activities mentioned above

i) the provision of bibliographic services from its collections and from foreign data bases with the assistance of an intermediary, provision of retrospective literature searching and selective dissemination of information (SDI)

j) the establishment of an information consolidation service which would process, analyze and evaluate existing information from diverse sources and tailor the output to the needs of specific user groups particularly less sophisticated users; and that the internal structure of RONAST permits the collaboration of specialist staff with its information workers in the preparation of these repackaged products

k) the provision of backup services including translation work and a document delivery service which would provide users with copies of documents produced anywhere in the world

l) the sponsoring of training and refresher courses on information handling techniques for local librarians and documentalists and instructional programmes on the use and sources of information for different categories of users

m) the coordination of a joint acquisitions programme in which network librarians would agree to avoid the duplication of book and journal purchases thus saving the country valuable foreign exchange and, the promotion of cooperation through activities such as interlibrary loans of books

n) the establishment and maintenance of links with regional and international information systems and centres to ensure that Nepal benefits from new developments and initiatives

o) the evaluation and subsequent introduction to Nepal of new information handling technology

6. RONAST shall set up the necessary steering committee and other technical committees as required to formulate information policy and plan and guide the development of the network.

7. For the establishment of the Documentation Centre and the Network RONAST should seek external funding and expert advice during the initial period, but steps should be taken early to recruit and train the Nepali specialists necessary for its future operation.

PART B

I. INTRODUCTION

The Royal Nepal Academy of Science and Technology was constituted by His Majesty the King of Nepal on 5 December 1982. In a communiqué issued by His Majesty's Principal Secretariat dated 12 September 1983 the Arrangements Relating to the Royal Nepal Academy of Science and Technology with respect to its establishment, organization, objectives, policies, functions, duties and powers were described.

The objectives of the Academy are:

- to increase the scientific and technological capacity of the nation by properly mobilizing the natural resources and riches available in the country
- to lay the basic foundations in the fields of science and technology
- to promote research on basic and applied science and scientific and technical knowledge skills
- to promote in the public mind the scientific way of thinking and popularize science in society by disseminating science and technology
- to promote the application of science and technology in national development.

The functions, duties and powers of the Academy are described as follows:

- to formulate a national policy on science and technology
- to formulate a programme in accordance with the national policy and implement or arrange for its implementation
- to coordinate or arrange for coordination of scientific and technical research activities
- to conduct or direct studies and research in science and technology
- to hold or sponsor conferences, seminars, etc on subjects relating to science and technology and publish or arrange for the publication of books, journals, etc. on such subjects
- to undertake a technical evaluation of current studies, research and training programmes in the fields of science and technology and bring about improvement therein

- to make arrangements for obtaining financial resources from national and international sources
- to maintain contacts with national and international scientific and technological institutions and organizations
- to establish national laboratories in various scientific and technological fields
- to provide financial and other forms of cooperation for the growth of vocational institutions relating to science and technology
- to extend financial and other forms of cooperation to various governmental and non-governmental institutions or individuals for research purposes
- to award prizes to individuals who have contributed to the development, promotion or application of science and technology
- to advise the government, the Tribhuvan University and other appropriate institutions on matters relating to science and technology
- to establish a central information system regarding science and technology

As an autonomous corporate body with His Majesty as its Chancellor, RONAST will be guided in its work and development by an Academic Assembly comprising the Chancellor and other eminent members including the Prime Minister, the Ministers of Finance, Industry, Water Resources and Education, the Vice Chancellor of RONAST, Vice Chancellor of the Tribhuvan University and the Vice Chairman of the National Planning Commission.

In accordance with its national responsibility RONAST is expected to properly mobilize the natural resources of the country, promote research in the basic and applied sciences, heighten public consciousness of the value of science and technology and advance its application in all sectors for enhanced social and economic development. To realize these objectives, RONAST's functions and powers in concert with its policy to consolidate existing infrastructures, encourage research and assist manpower development, rank it as the principal institution for formulation and coordination of scientific and technological programmes undertaken in Nepal.

An essential framework to support these activities, objectives and policy, is an efficient information system organized in such a manner as to make the best use of existing facilities in the country through a coordination of effort and resources. RONAST has the mandate to establish an information system, disseminate scientific and technological information and promote its use and application for economic and social development.

II. THE MISSION

At the request of the Royal Nepal Academy of Science and Technology, a joint mission was organized by Unesco and the International Development Research Centre, Canada to advise RONAST on the establishment of an appropriate information system for RONAST.

During the period 14-21 December 1983 the Mission had several meetings with the RONAST Member Secretary, Dr. Kamal K. Shrestha. The mission was briefed on the mandate and activities of the Academy including its immediate and long term plans to popularize science and technology, promote and sponsor research and establish national laboratories. Contiguous with these activities is the creation of an information system to support the work of the Academy and scientists and technologists throughout the country. The scope, requirements and functions required of the system were considered at length. The Mission was also provided with background material consisting of previous proposals and discussion papers on the organization of scientific and technical information services in Nepal. The views of librarians in the government and university sector were also ascertained (see Annex 1).

It was agreed that the establishment of one information centre catering to the scientific and technological information need of a whole range of users from diverse disciplines scattered throughout the country was not a feasible proposition. Such a centre would duplicate services already being provided by specialized libraries and documentation services in the country. In order that the scarce financial resources and trained manpower in the country could be used to the best advantage, it was felt that RONAST should function as a central coordinating unit for a national network of scientific and technical information in which all scientific and technical information centres and libraries in the country would be participants. Some of the professionals who were consulted expressed apprehension that the coordinating unit would attempt to control their operations and that they would lose their managerial and financial independence. On the other hand, they readily acknowledged that such a system would give direction and meaning to their individual efforts and would help them to reach out to a wide user constituency and provide it with better services.

The Mission conveyed these views to the RONAST authorities and also prepared for them a discussion paper for a national scientific and technical information system coordinated by the RONAST Documentation Centre, based upon existing resources in a decentralized network of cooperating libraries. The underlying principles of the paper were accepted and the Mission was therefore requested by RONAST to develop and elaborate on the decentralized network approach paying special attention to the requirements, scope and functions of the Documentation Centre. The results of our subsequent deliberations are contained in this report.

III. SCIENCE AND TECHNOLOGY IN NEPAL

The Research System

The framework for S and T research in Nepal consists of two major components, the Tribhuvan University, established in the late 1950s and specialized public institutions most of which were created in the early 1960s.

Tribhuvan University's main role is undergraduate education and it is Nepal's sole degree-granting institution. In addition to its central campus at Kirtipur, the University has over 70 other campuses scattered throughout the country. With regard to postgraduate education, master's degree courses are, almost without exception, taken at Kirtipur, but an overwhelming majority of Ph. Ds are obtained outside the country. Many of the outlying campuses provide facilities for the study of science and technology up to the Bachelor's degree level. They are: Institutes of Science, Forestry, Applied Science and Technology, Agriculture and Medicine. It is only the Institute of Science at Kirtipur which offers M. Sc. courses; Postgraduate studies in the other disciplines must be pursued abroad.

In addition to its academic institutes the university also has three specialist centres devoted entirely to research. The Research Centre for Applied Science and Technology (RECAST) concentrates on appropriate techniques, processes and equipment with an aim to develop local resources and existing technology in Nepal. Two other centres, the Centre for Economic Development and Administration (CEDA) and the Research Centre for Nepal and Asian Studies (RCNAS), both have an interest in the study of social change and the socio-economic impact of development programmes with reference to the introduction of technology. All three research centres are on the Kirtipur campus.

The majority of S and T research within the university, mostly applied research, is thus conducted at the central campus. Students are able to submit dissertations of original research for their M. Sc degrees and academic staff also pursue their own research projects. The three specialized institutions are able to attract some foreign assistance for their programmes as are the single discipline institutes such as agriculture, forestry and medicine. But on the whole, scientific research by staff throughout the university system depends on modest local funding through the Research Division of the University.

There are many institutions in the public sector undertaking research, including government departments, laboratories, corporations and development projects. Many have been able to attract a good volume of local and foreign funding for their research and infrastructural development particularly in the

areas of medicine and public health, mining and geology and agriculture. The most developed of the research infrastructures is that for agriculture, the reason for this being that it has received top priority in successive national five-year plans. The emphasis on increasing production and productivity through agronomic studies and plant breeding techniques gave rise to a number of experimental research stations and laboratories which have been established throughout the country. Many of them house single commodity research and development programmes- rice, wheat, maize and oilseeds- while others are multidisciplinary, participating in commodity research by field trials and observation. A research complex at Khumaltar in the Kathmandu valley provides backup services through its experimental and diagnostic facilities. The period 1975-1979 showed an average increase in the local agricultural research budget of 21% annually to stand at Rs. 28,178,000 (\$2,350,000) in 1978/79. In the same decade, research manpower more than doubled to total 773 officers and 2,450 assistants in 1979/80 /- * /. Over 50 per cent of the officers were working outside Kathmandu.

Research in the private sector is limited. Medium scale industry tends to import its technology and processes from India. However, Nepal does have a number of private engineering firms which are making significant contributions to research and development particularly in the area of micro-hydel and biogas installations. The few government corporations especially those which are agro-based such as the Agricultural Tools Factory also have small but active R and D programmes.

The mechanism for the coordination of research across different public sector institutions and the university has come about with the establishment of RONAST. The National Council for Science and Technology (NCST) has as its general functions the formulation of science policies and the promotion and publication of research. However, RONAST, constituted by His Majesty King Birendra and with His Majesty as its Chancellor, has wider responsibilities for science and technology as seen in Chapter I of this report.

S. and T. Libraries

The establishment of S and T. libraries and documentation centres in Nepal has been haphazard and for the most part unplanned. In general they have been viewed as a place to store the papers of their parent bodies rather than as a source of information or a service point which actively supports research. Their role as providers of information from external services in other parts of the world and information pertaining to completed and on-going R and D experiences in Nepal has not been significant up to the present time.

Nevertheless, it must be said that the past 3-4 years have seen increasing activity in the information field. A library association has been formed as a forum for promoting

* Shama, Ramesh P. Agricultural research resource allocation in Nepal (In Daniels, D.; Nestel, B. eds. Resource allocation to agricultural research. Ottawa, IDRC, 1981, p. 42-48.

all aspects of library and information development; the Library Sub-Committee of the NCST has embarked on a number of programmes with S and T libraries including the compilation of union lists for books and journals; links with international information services have been forged; and several libraries have managed to attract foreign aid funds for library and documentation activities. In general, however, major problems and shortcomings do exist. The situation which emerges can be summarized thus:

a) Libraries are viewed as serving exclusively their parent institutions. There is therefore no active cooperation or sharing among them. Interlibrary loans, for example, are uncommon even within the university library system or between institutions working under the same Ministry. Further, as the bulk of S and T libraries are in Kathmandu development workers outside the capital have virtually no access to current information. There are no links, service or otherwise, between the Kathmandu libraries and field workers, even when all are part of the same Ministry or Department.

b) Because of budgetary constraints, libraries are starved of materials particularly the foreign journals required for research, planning and teaching. From library to library there is a familiar pattern of discontinuation and resubscribing to journals, depending upon the economic climate current at the time resulting in large gaps in journal holdings. These gaps can rarely be filled as the annual acquisitions budgets of most S and T libraries are barely sufficient to meet continuing commitments.

c) Duplication of books and journals, even in libraries in close proximity to each other, is not uncommon. For example, the same journal titles ordered by the Khumaltar Research Complex can also be found in several other libraries in the country. Duplication of books is also common caused to some extent by the limited choice of suitable books available through Kathmandu booksellers and the need to spend budgets. No attempt has been made to rationalize acquisitions even in single library systems or those sharing the same compound.

d) The considerable amount of information produced in Nepal related to its own development is not consistently collected or made available to users. The majority of development programmes and R and D projects report their results in mimeographed and duplicated documents produced in very limited quantities. These documents which accurately chart Nepal's development efforts experiences and priorities need to be preserved. Some success in acquiring agricultural documentation has been achieved by the National Agricultural Documentation Centre (NADC) and for all subjects by the University Library at Kirtipur, but as a whole, much valuable, locally produced information goes uncaptured and is irretrievable.

e) Several libraries have special well organized collections. In addition to the two just mentioned, the University also has a unique collection of locally produced theses and a good UN section for which it is a depository library. RECAST, as the local representative of NTIS has an extensive collection of its reports, and NADC acquires foreign theses by Nepalis and about Nepal. Other libraries like the Bureau of Mines, Industrial Services Centre, Bir Hospital Library and the National Commission on Population also have modest collections of books and journals of special interest to their clients. For brief descriptions of major S and T libraries in Nepal see Annex 2.

f) Librarians lack knowledge of modern information handling techniques. Most of them have been trained in neighbouring countries in conventional library theory and practice and have little or no knowledge of the applications of modern technology in their field. The majority are arts graduates (B.A.) with a further bachelor's degree in library science. The profession has not been able to attract science graduates due to poor career prospects and the low status of librarians within the government and university structure. Indeed, until quite recently, the post of librarian did not exist in government service which explains why many libraries are so poorly developed.

g) The nature of the training received is partly reflected in the quality of information services available from technical libraries. Very few libraries have any output apart from accessions lists. It should be acknowledged however, that most librarians, often with inadequate support staff and equipment, cannot undertake any service other than the lending of books. There are, of course, some exceptions: e.g. University library which publishes topical bibliographies, the National Bibliography and catalogues of its special collections; NADC which is producing the Nepal Agricultural Bibliography, Nepal Agricultural Abstracts; thesis Abstracts and special subject bibliographies based upon its documentation collections; and RECAST which indexes the journals it received for a current awareness bulletin. No library is involved in the analysis and evaluation of information for repackaging to meet the needs of specific user groups.

h) Because of the constraints, particularly financial, under which most libraries operate, basic materials, furniture, equipment and staff are often lacking. Many libraries have to manage without a typewriter and typist, and even fewer have a photocopier or easy access to one.

i) There is no standardization of bibliographic processing techniques employed by S and T libraries. While almost all use various editions of the Dewey Decimal Classification, cataloguing rules are applied in an ad hoc fashion, and subject headings are taken from different lists. Even within a single

system like that of the university there is no standardization of techniques. This effectively hampers the exchange of information between centres and the effective production and use of common tools such as union lists.

j) Links to a few international information services are maintained, but these are not sufficiently exploited. NADC as the Nepal AGRIS centre provides input to AGRIS and produces the Nepal Agricultural Bibliography from it. Exploitation of the AGRIS data base for provision of SDI and retrospective searches has scope for expansion. HELLIS is represented by the BIR Hospital Library but again its use could be broadened. Use of the NTIS service run through the RECAST library is encouraging. TECHNONET's focal point is the Industrial Services Centre (ISC) but it is not known what use is made of its services. Two further information systems, POPIN and INFOTERRA are or will be represented by the National Commission on Population and the Nepal MAB Committee respectively. Use of foreign document delivery services such as those provided by the BLLD and INSDOC are rarely used, the former because of the expense involved and the latter because its services are generally unknown to Nepali librarians. Links with sister libraries and systems in the region are undeveloped.

k) In general, those libraries and documentation centres which have built up an infrastructure and/or are able to offer information services have usually had their local resources supplemented by foreign aid inputs. They include the Forest Research Library with aid from the Overseas Development Administration of the UK and VSO; the National Commission on Population, from USAID/UNFPA; Industrial Services Centre, from UNIDO/UNDP; Trade Promotion Centre, from ITC/UNDP; Institute of Engineering, from the World Bank; Institute of Agriculture and Animal Science, from USAID; RECAST, from UNESCO; and NADC from IDRC.

The use of S and T libraries in Nepal is generally limited to the personnel of the institution in which it is found. A few libraries, especially those which have received external project assistance and the University Central Library do encourage outside users to consult their collections, but the majority at present have neither the resources or a stated responsibility to do so. Users of information from S and T collections are policy makers, administrators, research staff, students, doctors, engineers and other professionals and practitioners of S and T applications. Their information needs - high level books and journals, national documentation - are met to some extent within the limitations imposed by uncertain library funding. Even then, discovering where the required information exists and gaining access to it is more often than not a major difficulty.

Large groups of the literate population including the interested public, village level workers, specialists in the field, private businessmen and entrepreneurs are poorly served by existing information resources which are geared to serving English speaking qualified professionals based in Kathmandu. There have been no attempts to bring science and technology to this relatively unsophisticated audience by creating special collections for them although some repackaging of S and T information in the form of manuals and guides in both English and Nepali have been published notably by UNICEF. Nevertheless, it is apparent that most sections of Nepali society do not have access to scientific and technological information. A most urgent need is an improvement in the provision of information to school going children whose sources of information are often restricted to their textbooks due to the lack of libraries and of publications tailored to their special needs and interests.

The dearth of information sources has an adverse effect on educational and research programmes in Nepal. Schools, the university and its campuses and research institutions in the country are hampered by poor library collections and services required by the variety of users from these institutions. The most remote from science belong to groups which are uneducated and illiterate or to poor rural communities. While often having a better understanding of their own problems than the agents of change, they do not have the knowledge to tackle them systematically. Their only sources are contacts with rural workers, themselves without adequate supplies of information, and the radio which has a few programmes mostly on agriculture and health, directed to the rural population. Strengthening of both these sources through the provision of easily understood repackaged information would considerably assist the rural development workers in formulating solutions to the problems of the population they serve.

IV. NETWORKING: SHARING AND COORDINATION

It can be seen from the foregoing discussion that while many of the S and T libraries have not yet reached a high level of development in terms of collections and services, information infrastructure development, increasing support from national and foreign sources, together with a growing "information awareness" in the country, are bringing about institutional changes leading to improved access to information. Further, information professionals in the country are keen to promote their services and to improve them through cooperation as exemplified in their enthusiastic participation in the Nepal Library Association and the union lists project of the NCST Library Sub-Committee. Such initiatives need to be supported and developed. It is important that future plans for library and information development embody an understanding and recognition of the global characteristics of information. Such an understanding - the volume, nature and accessibility of current information - has implications on the design and organization of S and T information services in Nepal.

The accelerating pace of research in science and technology in recent years has resulted in a substantial increase of information reported in an ever growing number of publications. A significant feature is the trend towards interdisciplinary studies which requires that the main providers of information - libraries and documentation centres - organize themselves to meet the demand for information to support such studies. As these requirements cannot be satisfied by one individual library of any country, given the abundance and diversity of to-day's information, there is a need to develop mechanisms for cooperation and interconnection thus creating an effective and integrated information system and avoiding duplication of effort and investment.

A further consideration, not to be overlooked, is that the results of research, regardless of their place of origin, need to be shared if they are to contribute to world wide research endeavours. This again implies the establishment of a system to collect and disseminate local information to an international and national audience and to acquire relevant information produced outside the country.

The above observations when applied to the development of a scientific and technological information system in Nepal would require it to acquire systematically, information both national and foreign, to support research, development and education. This should be achieved by the coordination of information institutions in the country and cooperation among them for rationalization of collections and improvement of services. The need to reinforce the service capabilities of the individual libraries in such a system is evident and a special effort will be required in training manpower for providing modern, efficient and timely information services. Cooperating libraries should be encouraged and assisted to improve their collections of books and journals and to acquire the equipment necessary for provision of information services to users.

The interconnection of libraries and documentation centres in the network should be based upon the following concerns:

1. it should provide user-oriented services for all categories of users. The services should be designed on the basis of studies of user needs and should include specially constructed programmes for training of users
2. it should support research and development in science and technology by offering services which respond rapidly to requests from users with the most relevant and recent information pertaining to their queries
3. it should be instrumental in making scientific and technological information publicly available
4. the users of the network and its services should be concerned in the design, evaluation and management of the system
5. the system be flexible enough to adequately respond to advances and changes of emphasis in science and technology and the consequent modifications of user needs, to changes of national priorities in these fields and to introduction of new information technologies.

The network structure would be based on the philosophy of sharing material and other resources through the designation of subject focal points, with guidance, support and coordination provided by a central focal point, the RONAIST Documentation Centre. In the specific context of Nepal, this approach as opposed to a central facility in the form of a national science library can be further justified in a number of ways.

First are reasons of economy. A central facility would demand a huge initial investment for buildings, staff, equipment and collections of books and journals, an investment which would be burdensome to a small country like Nepal. Recurring costs would also be high and would need substantial annual increases to cope with the ever rising cost of materials.

A centralized system will result in a duplication of expenditure for books and journals because however strong the centre may be, existing scientific and technologic libraries still have to serve their own specialist clientele who would demand to have at their disposal a minimum set of scientific and technical publications. These libraries therefore will continue to grow in spite of a central facility because their immediate users are concentrated around them.

A number of special collections formed over several years already exist in Nepal and these will not be matched by a centralized system unless very large investments on acquisitions and processing are made. It is difficult to envisage that one large library in Nepal could collect all the information which might be required by the diverse range of users

of scientific and technical information in the country. Even in developed countries the trend is towards networking which permits the sharing of the resources of several libraries. For practical considerations, therefore, a central science library would have to draw upon established collections and expertise.

In a country with poor internal communications a minimum set of information materials must be within easy reach of the users if they are to be able to conduct their research and duties effectively. For example, important books, journals and documents concerning cotton must be available to the scientists in the cotton growing areas of south west Nepal. Similarly tea research workers in the east need ready access to information about tea and the food processing industry of the south east must have relevant information on its subject at hand. The availability and proximity of such specialist information to many categories of users working on a wide variety of subjects both within and outside Kathmandu can be better assured through a decentralized system than through one which is centralized.

The focal points of the network would be brought into being by RONAST devolving its overall responsibility for s and t information on a sector by sector basis. This will result in certain existing libraries, subject and mission-oriented ones and multidisciplinary ones, being designated as special centres but with a responsibility of providing services at a national level. Their infrastructure would necessarily be strengthened in terms of collections, equipment and manpower to enable them to assume their larger national roles. For disciplines where suitable centres cannot be identified the RONAST Documentation Centre will assume responsibility for providing the national service until such time as the designation of an appropriate institution.

Once established and operating smoothly the focal points may wish to constitute their own subnetworks with an aim to provide services within narrowly defined subject areas. For example, the agricultural research system with its commodity oriented research institutions, lends itself to a subnetwork of the agricultural information focal point whereby each component would be strengthened as necessary to offer specialized services in the area of its expertise. The network can therefore evolve as a three tiered structure with the RONAST Documentation Centre devolving responsibilities by broad subject areas such as medicine and agriculture to a second tier whose focal points could, if appropriate, create a new level, the third tier. Each component of the network would retain its authority and independence and would not be administratively or financially subordinate to the next higher level. This is important given that network components will fall under a wide variety of parent bodies.

The subject components of the second level would comprise the pure sciences - botany, chemistry, zoology, mathematics, physics - and also those related scientific and technological disciplines reflecting national priorities. These, we feel would include agriculture, medicine, forestry, mining and geology, industry and engineering - disciplines which support the priority sectors of the current national five year plan (1980-1985), as well rural development and industrial advancement.

One component which should not be overlooked is socio-economics. No scientific or technological innovations and applications designed to benefit society can ignore past experiences or their social and economic impact. Further, the introduction of technology without due consideration of social conditions can lead to negative consequences. This is observed for example in the mechanization of industry and agriculture resulting in the loss of job opportunities for labour and the inability of cottage industry and crafts to compete with mass produced products. A socio-economic information focal point would help to provide decision makers with essential information in this important area and bridge the information gap that exists in the effects of science on society.

It must be stressed however that the final institutional and subject components of the network are a matter for national deliberation involving negotiation with the institutions concerned, the information professionals whose cooperation will be of utmost importance and the establishment of priorities related to national plans and aspirations.

V. NETWORK SERVICES AND ACTIVITIES

The success of the network in terms of its provision of services to support S and T research in Nepal will depend upon the creation of a strong body at the centre able to coordinate the activities of the focal points and strengthen them so that they can carry out their responsibilities effectively. This is important if the coordinating centre is not to become burdened with a large volume of user requests necessitating a considerable staff cadre and the acquisition and management of huge collections of literature. It is important to emphasize that the Centre must be viewed by the network as having their interests in mind, of being supportive of their efforts to provide better services to users and that it is not going to be a competitor or gain an administrative hold over them. Thus the Centre must promote a spirit of cooperation in which it gives more than it takes.

Network support

This is especially true when one considers that RONAST will be requesting its focal points to shoulder a national responsibility whereas previously they would have had an institutional perspective. We have seen that the required staff, professional, technical and clerical as well as essential equipment are often not provided for in many of the existing libraries. These constraints coupled with added responsibilities will in many cases necessitate an infusion of funds into needy libraries whose participation in the network is indispensable. Such network support we believe must originate from RONAST after a survey of needs has been completed. The support might come in the form of centrally acquired equipment, books and journals to fill gaps, recruitment of temporary staff to undertake specific tasks such as typing catalogue cards or processing backlogs of documents, or as a direct transfer of funds which the recipient library itself administers. The disbursement of money and materials in this way instills a commitment on the recipient library to pull its weight in the network. Whichever strategy is selected - direct grant or central purchase - the aim will be to upgrade existing facilities especially in terms of collections and equipment, so that all network components are able to offer equally reliable services.

Collections

The collections to be assembled at RONAST will take full cognizance of the supportive, service-oriented, complementary and non-competitive role of the Documentation Centre. The existence of the focal points with their clientele concentrated around them demands that it is they who must house the special subject collections. It will be left to RONAST therefore to concentrate on particular disciplines and types of documents not covered by other units in the network.

One important category of material is secondary sources - bibliographies, abstract journals, library catalogues - all essential materials for tracing requested information, compiling bibliographies and responding to enquiries. Reference books are also required if RONAST is to be able to provide the kinds of miscellaneous information which the users will inevitably need. They would include standard works such as dictionaries and encyclopaedias, directories and statistical compilations relating to science and technology and ancillary subjects like population, GNP and industrial data which is often required to support R and D programmes. Books and journals which will be acquired and housed by RONAST will concentrate on those subjects not adequately covered by existing library resources but which are of importance to Nepal, e.g. water resources, engineering and ecology. Support to the realization of the objectives of RONAST will also be taken into consideration by purchase of materials dealing with S and T management and policies as well as documents and publications reflecting international experiences in S and T. A collection of information science publications is also required to keep abreast of new techniques and technological developments of potential interest to the network.

But the most important collection will be that of the S and T information generated in Nepal itself and information about Nepal published outside the country. First are the local journals which report S and T results in the pure and applied sciences. This literature is relatively easy to capture coming as it does from established organizations within the government and the university. The difficult and more pressing challenge is to collect the reports and unpublished documents (gray literature) which are the results of considerable investment in time and money and which are of particular relevance to the economic and social development of Nepal. Collection of this material must receive top priority. Certainly, RONAST is in a privileged position for acquiring this literature given its far reaching mandate. RONAST must, for example, stipulate that the results of all the programmes it supports, negotiates or advises are deposited at the Centre.

Libraries which already collect similar documentation such as the University library with its collection of theses should be requested to submit periodically to RONAST complete records of such items for inclusion in the national S and T data base to be created at the Academy.

Services

The provision of information services in Nepal is still in its infancy. As mentioned earlier few librarians have the time, resources or practical knowledge to undertake anything more than the compilation of an accessions list. RONAST should promote and assist the improvement of services to the scientific community particularly to potential users outside of Kathmandu Valley who

are the most remote from organized libraries and documentation centres. In such activities it should seek the cooperation of network members who could undertake, under contract, specialized work such as the compilation and joint publishing of subject bibliographies. An illustration of the types of services which can be offered is given below.

1. Bibliographies. Different types of bibliographies listing current and retrospective literature can be prepared on demand by RONAST using its own collections and those of network libraries and from international sources. In anticipation of a need for information on a topic of national concern or interest RONAST could take the initiative to prepare special bibliographies and reports or newsletters based upon such bibliographies. A current bibliography based upon the collections of local literature established at RONAST is seen as an urgent need for the dissemination of national information to users throughout the country. It would be analytical in nature to include indexed periodical articles. The provision of abstracts would increase its utility.

2. Selective Dissemination of Information (SDI). Keeping users informed of new literature produced in their subject fields can be accomplished by an SDI programme. This personal service requires the RONAST Documentation Centre to canvass potential users so that a profile of their interests can be maintained and matched against new document references. Because of the large volume of current scientific information being produced worldwide, many libraries now take advantage of commercial data bases for their SDI services. RONAST too should consider using these data bases in addition to providing a manual service based upon the journals, books and local documentation it receives. It is worth mentioning that SDI for agriculture can be had from NADC through the AGRIS data base. A well organized SDI service has good potential for reaching users outside of Kathmandu. Focal points too should be encouraged to provide a manual service to supplement that offered by RONAST.

3. Current Contents. As with SDI, users, especially those out of Kathmandu wanting to keep up-to-date in their subject, will benefit from a current contents service whereby the contents pages of current journals to which they require access are copied and distributed to them. This service can be based on the journals received at RONAST and the focal points. Users would be able to request photocopies of articles from the library holding the journal.

4. Information consolidation. It is recognized that many categories of people are virtually excluded from making use of existing S and T information sources, which cater, in the main, to an English speaking clientele. Entrepreneurs, businessmen, extension workers are not able to interpret and digest technological information couched in the technical language of science in predominantly English language publications. We are convinced

that for the popularization of science and technology and the enhancement of industrial and social development in Nepal, a programme of repackaging information, which evaluates and consolidates existing knowledge into a form readily understood by end-users, is highly desirable. For example, the increasing number of medium and small scale biscuit industries can be provided with a document in Nepali which evaluates low cost machinery and equipment, indicates costs and possible returns and, to encourage diversification of products, gives a number of recipes geared to commercial production. Children could be made more aware of science and technology and its applications by the production of well written local language booklets on subjects such as computers, or protecting one's health. For illiterate children and adults, the messages of science could be conveyed in locally produced audiovisual materials.

The output of this service will obviously be tailored to specific end-user groups. There are possibilities for manuals, instructional booklets, literature reviews, state of the art reports as well as audiovisual packages for local presentations and use by the media. Such products are not of course exclusively for less sophisticated users. The scientific community also has a need for consolidated information. Entomologists, for example, might well find useful a review of the literature on the biological control of major insect pests found in Nepal while an evaluation of solar dryers used in Nepal and the region would benefit food technologists and engineers.

The production of consolidated and analyzed products demands the active collaboration of information workers and acknowledged subject experts. The involvement of linguists and communications specialists is also important especially for the preparation of material for unsophisticated users. We strongly recommend therefore that the structure of RONAST permits its own scientific expertise to work closely with its information scientists and that personnel from other local agencies can be contracted for specific tasks as and when required.

It is realized that preparation of these products is necessarily time consuming if they are to be useful and authoritative. RONAST will also require a vehicle for disseminating this information which is of importance to national development as widely as possible. This can be achieved by preparing short popular articles, news items and briefs for inclusion in popular science magazines and the periodicals issued by various public and private agencies for field level workers. Material prepared in this way can include news on information sources and services available in Nepal, the results of RONAST sponsored research written in the vernacular and in a popular style, translations into Nepali of articles and news items from diverse sources, and so on.

To support the bibliographic and information consolidation activities, to respond to individual enquiries it receives and to support the work of the Centre itself, RONAST will need to offer a range of back up services. They would include document delivery, translation and reprography.

5. Document delivery. For the provision of documents in photocopy or microform requested by users, RONAST will avail itself of different sources. Its own collections and those of local S and T libraries will be of importance. Requests which cannot be met locally can be referred to regional document delivery systems like INSDOC or international services such as BLLD. RONAST might also consider acting as the local 'agent' for foreign photocopy services whereby it would order and pay for copies of documents and journal articles for other libraries in the network and bill them regularly in local currency. This will remove the time consuming practice of individual libraries having to buy foreign exchange to pay for these services.

6. Translation. Enhanced information services will bring to the attention of users references to documents produced in many languages. To permit their use, a translation service is indispensable. An in-house capability would not be appropriate. Rather, RONAST should create a register of scientists with linguistic abilities who are ready to undertake translations on contract. The translation capability needed is from major languages including those of the region, to English and Nepali. In addition, translation from Nepali to other languages to satisfy overseas requests and promote the work of Nepali scientists among a wider audience, is also desirable.

7. Reprographic services. It is to be expected that as the Documentation Centre will have a substantial publications programme including producing printed bibliographies, consolidated information documents, documentation tools etc, publishing the results of research it sponsors and production of a newsletter and possibly a journal, a modest in-house printing capability is desirable. It would solve the many problems associated with using local presses particularly poor proof reading, inability to meet delivery dates, indifferent binding, low quality paper and the dearth of type-face associated with the sciences-the Greek alphabet, mathematical symbols, etc.

Coordination of resources

Because the proposed network is composed of several elements interconnected by a common purpose but with each having its own weaknesses, strengths and characteristics an homogeneity must be sought by the creation of tools and methodologies which guide and contribute to its operations. They will take the form of standards of service, mechanisms for consultation, cooperation and rationalization of resources. It is seen as RONAST's responsibility, as the central focus of the network, to develop the following tools and methodologies in full consultation with the network components:

1. Inventory of current research. RONAST with the focal points will identify and contact institutions in Nepal who conduct scientific research and development programmes and those who sponsor them. Multidisciplinary studies which link socio-economics with science and technology will be included. A standard data collection methodology will be established by RONAST and the results will be published and updated regularly.

2. Directory of scientists and technologists. The directory published by the NCST in 1977 requires updating. RONAST should therefore initiate a survey of scientists and technologists which will identify their subject interests and thus contribute to the planning of network services. The directory will need to be published and updated.

3. Union list of scientific and technical journals. The union list compiled by the NCST Library Sub Committee and kept on cards at RECAST requires updating, expanding, publishing and disseminating to all S and T libraries in Nepal. It is an indispensable tool for locating in the network requested journal literature. A programme for filling important gaps both in terms of missing issues and journals not available in the network will be possible after the revised list has been compiled. It will also reveal the extent of duplication of subscriptions from one library to another, an observation with important implications for a cooperative acquisition programme. A mechanism for keeping the list up-to-date must be developed by RONAST.

4. Directory of scientific and technical libraries. A directory to identify for users the libraries and collections of their subject interest and to indicate to RONAST where its support is needed, will be compiled by surveying the S and T libraries in Nepal. The survey will acquire comprehensive data on collections, equipment, services, photocopying facilities, personnel and publications by formulating a questionnaire based on established international guidelines. The published directory should be distributed to institutions and individuals, with arrangements made for its periodic updating.

5. Joint acquisition programme. It is known that libraries in Nepal subscribe to the same journals thereby depriving the country of much needed foreign exchange. While some duplication of holdings is necessary for essential journals needed by the staff of individual institutions the amount of replicate subscriptions cannot be justified. A spirit of cooperation fostered by RONAST is required to rationalize current journal subscriptions enabling the monies thus conserved to be spent on journals of importance not yet available in the country. RONAST and its network colleagues must therefore decide who subscribes to which titles and each in turn will ensure that access to the journals is guaranteed either by direct consultation or through the provision of photocopies.

6. Standardization of processing techniques. An important consideration of an information network is that it can exchange data among its constituent parts to produce a variety of cooperative products including union lists and bibliographies and to facilitate services among the network such as interlibrary loans. These activities demand an agreed set of standards and guidelines for processing bibliographic records which are adhered to by cooperating libraries. There are a number of international standards for creating bibliographic records, among them those produced by the UNISIST programme and published by UNESCO. It will be necessary, as soon as the network is created, for RONAST to evaluate the available standards for their utility in the envisaged cooperative programmes and to produce a manual of processing techniques for distribution to network members.

7. Services to network libraries. Librarians in Nepal have traditionally faced a number of difficulties when purchasing books and journals from abroad. Procuring foreign exchange is a lengthy business and many of the major suppliers in Europe and North America do not find it worth their while to accept supply orders from Nepal because of the small number of titles involved. RONAST can offer its services to overcome these difficulties by placing consolidated orders for books and journals with reputable suppliers on behalf of cooperating libraries. It would also procure the foreign exchange and subsequently bill the libraries in local currency in the same way as for procurement of photocopies.

Other areas in which RONAST could provide assistance are by collecting the catalogues of local, regional and international library equipment and stationery suppliers and by offering secretarial and catalogue card duplication services to network members with limited back-up staff.

International resources

Regional and international information resources have the potential to supplement knowledge in local libraries and contribute significantly to the proposed services of the network. Their use at present is extremely limited for a number of reasons. Generally, librarians are not aware of them; and if they are, most do not have the finances to exploit them. Further the requisite telecommunications links and equipment needed for direct access to the computerized information systems are not yet available in Nepal. Nevertheless, if the network is to benefit its users by bringing to them appropriate information produced anywhere in the world, as it must, links to external resources need to be established.

At present AGRIS, INFOTERRA, HELLIS and NTIS are represented in Kathmandu. Computerized searches of the AGRIS data base are undertaken by the AGRIS Processing Unit in Vienna at the request of NADS; the national INFOTERRA coordinating centre has just been appointed; and some use is being made of HELLIS and NTIS. Yet exploitation of these resources is still limited by insufficient publicity, difficulties in obtaining copies of articles and in some cases the payment required. Joint action between RONAST and the concerned centres is therefore needed to overcome these hindrances.

The four systems represented in Nepal constitute only a fraction of the specialized data bases available. In Europe and North America are large computer based information networks which provide access to many special subject data bases (bibliographic, statistical, factual, etc) of interest to the scientific community in Nepal. The Dialog system for example contains millions of references in such data bases as TROPAG, LISA, TSCA PLUS and CAB which by direct interrogation can produce for the user computer output bibliographies, some with abstracts. Rental of specialized data bases is possible but because of the huge costs involved RONASt should look to other sources possibly the use of information brokers in Europe and North America who would undertake searches, post the output to Kathmandu, and bill the Academy. When the necessary communications links are provided to Nepal, RONASt can consider undertaking the searches itself with the aid of a computer terminal.

The existence in the region of national S and T information centres and networks whose resources and services can be shared with RONASt should not be overlooked. Bangladesh, India, Pakistan and Sri Lanka all have national centres which need to be contacted with a view to sharing and exchanging information and cooperating in document delivery services. The recent initiative of South Asian Regional Cooperation (SARC) may predispose the forging of strong links among information centres within the region. The Regional Network for the Exchange of Information and Experience in Science and Technology in Asia and the Pacific (ASTINFO) recommended by the Intergovernmental Conference CASTASIA II may also provide RONASt with the means to cooperate with centres of the region.

Computerization

Recent advances in computer technology have made the micro-computer an inexpensive and attractive tool for libraries wishing to automate their operations and services. There are now numerous examples particularly in Europe and North America of documentation and information centres computerizing their day to day routines and creating special data bases. The advantages of computerization are many: existing staff can be released from dull routines for redeployment to more creative work; information services become subject to great accuracy and speed; the ability to exchange and receive large amounts of data from other centres and systems in a manageable form, the diskette, is possible. Word processing a feature of many microcomputers greatly simplifies the design of library publications and can produce camera ready copy for immediate transfer to an offset press; inventories such as union lists, current research projects and S and T personnel are easily compiled, amended and updated, and so on.

All these examples are relevant to RONASt with its aim to deliver prompt and accurate services to network users. We believe therefore that a microcomputer system should be placed at the Documentation Centre to enhance the activities of the network by creating the following data bases; union list of journals; inventories of S and T libraries, research projects and personnel; catalogue of national S and T literature; and for exploiting subsets of major data bases which may become

available on diskettes in the future; and with a view to interrogating directly international data bases when local conditions permit such activities. In addition, the specialized data bases compiled by RONAST can be exchanged and shared with regional centres and provided to those focal points of the network whose parent institutions also have computer facilities.

Training

More than ninety percent of the one hundred or so professional librarians in Nepal have acquired their library science degrees in India, usually at bachelors' level. All of them have other academic qualifications, mainly in the arts and humanities. Librarians with a science background number not more than two. Their traditional education with a heavy emphasis on theory leaves them mostly unprepared to offer services using modern information techniques. While little can be done formally to improve their knowledge of science, training seminars and workshops organized by RONAST aimed at improving the information handling capabilities of network librarians and hence, services should be held. They would necessarily concentrate on indexing and abstracting techniques, provision of user services, the standards to be followed for bibliographic processing and collection of data for inventories, plus an introduction to information technology, trends and information sources in the region and beyond.

RONAST Documentation staff will also need training in both the methodologies of information and library science and advanced documentation techniques. It is seen as essential that the majority of staff are science graduates with most having practical research experience as contemporary documentation work does require a science background. Their proposed training would be in information science to post graduate level allowing them to effectively plan the services of the network; provide leadership and innovation for the information profession in Nepal; evaluate new information technologies and techniques for their applicability to local needs; provide a cadre of high status personnel who could advise RONAST and the government on information policies, techniques, etc; and pass on their newly acquired knowledge to other information workers and centres by offering technical advisory services. There is also increasing discussion in Nepal of opening a graduate course in library and information science. Should this happen, RONAST's trained staff together with senior librarians would form a capable nucleus of visiting lecturers. Parallel to the development of network services there should be a continuing public relations and awareness programme which skillfully emphasizes the importance of S and T information to national advancement and promotes the services of the network. In addition to preparing brochures and material for the media, talk programmes backed up with well designed audiovisual aids can be held in research

institutions, schools, colleges, clubs and at exhibitions, annual meetings of professional societies, workshops, conferences and so on. Regular meetings of network librarians if held in different institutions can advantageously be combined with seminars for scientists and technologists of the locality.

User training should be a preoccupation of RONAST and the network. Unfamiliar aids including abstract journals and indexes will need explanation and practical demonstration as will the output from the network - computer printed bibliographies, SDI printouts etc. Efforts should be made to sponsor regular programmes, as for example, bringing together new recruits of S and T institutions for joint instruction and training. Advantage also needs to be taken of events attended by potential users from outside Kathmandu to acquaint them with the information resources and products concentrated in the capital.

VI. INSTITUTIONAL REQUIREMENTS

RONAST Documentation Centre

It has been established that to maximize existing resources, the provision of S and T information in Nepal is best served by the establishment of a network with the RONAST Documentation Centre as its focal point. The physical and human requirements of the Centre will be determined by its functions which to summarize are as follows:

- a. Organization and coordination of the network
- b. Provision of financial or material support to network members
- c. Maintenance of modest collections including secondary sources, books and journals which fill existing information gaps
- d. Capture, processing and storage of national S and T documentation
- e. Provision of bibliographic services
- f. Provision of information evaluation services tailored to the needs of specific users
- g. Operation of a document delivery service
- h. Maintenance of a register of translators
- i. Maintenance of a reprographic facility
- j. Compilation of inventories of current research
- k. Maintenance of a directory of scientists and technologists
- l. Compilation and maintenance of a union list of scientific and technical journals
- m. Preparation of a library directory
- n. Coordination of a joint acquisitions programme
- o. Selection of processing techniques for cooperative programmes of the network
- p. Provision of support services to network libraries
- q. Maintenance of links with regional and international information centres and systems
- r. Development of an in-house computer capability for the creation of special data bases
- s. Provision and promotion of training courses for librarians and users
- t. Formulation of a national S and T information policy

It is suggested that the Documentation Centre consist of three sections between which these functions and activities will be divided. The first would concentrate on policy, coordination and management, the second with library management and the third with documentation services. The activities of each section and the professional staff requirements are detailed below.

1. Office of the Head, Documentation Centre

The Head of the Documentation Centre would be expected to have a good postgraduate degree in basic or applied science with experience in research and a background in information science

or special librarianship. He or she would be responsible for actions towards the establishment of a national s.t.i. policy and its implementation, determination of standards, administrative and financial management, establishment, coordination and leadership of the network and Documentation Centre. The Head would also promote links to regional and international centres and systems and develop and implement a plan for popularization of science and the establishment of information consolidation services.

2. Library

Two professional staff would be required initially for the library. In addition to professional library qualifications a background in science or the social sciences would be desirable. The Chief Librarian will have managerial responsibility for and actively contribute to the technical operations of the library. Together with the other professional he will ensure the capture of local documentation and select and order foreign books and journals, process them, maintain the document delivery service and execute the current contents programme. An enquiry service to the preparation of bibliographies and the training of users and network librarians will also be among the responsibilities of this section. With the introduction of additional services it may be necessary to strengthen this section through the provision of two more professionals.

3. Documentation services

Two professional staff with S and T backgrounds would be required for this section. At least one of them should have a knowledge of computer applications in information activities.

The duties of this section will consist of maintaining the directory, inventory and union list data bases, retrospective searches and SDI using local and foreign sources, searches of the RONAST data base and printed resources of the library, preparation of user profiles and query formulations to forward to the intermediary appointed to search foreign data bases. As with library staff, this section will also participate in local training programmes.

As the workload increases through the introduction of new services and the developing interest of users, the staff of this action may have to be increased by the appointment of one more professional.

As the activities of each section are intrinsically bound together it is necessary that staff from one section contribute to the work of another. For example the preparation of bibliographies while viewed as a library function will at times require the documentalist to search foreign data bases for pertinent references. The sections therefore must be interactive and not allowed to become isolated from each other. To support the professional staff in their work, general service staff including secretaries, typist-clerks able to keyboard data to the computer, library assistants, printing assistant, technicians and messengers, all having a working knowledge of English, will need to be recruited.

The modalities of establishing the RONAST Documentation Centre, formation of the network, selection of common processing methodologies, selection and installation of the computer, and provision of envisaged services are new concepts for Nepal. The trained expertise required to make judgements and take decisions during the initial phase of activities is not available locally. We recommend therefore that steps be taken to engage some foreign expertise to guide these initial activities and help to build a solid base for future operations and services.

To operate its services the Documentation Centre will require the usual range of furnishings and equipment: shelving, tables and chairs, microfilm/fiche storage cabinets, Devnagari and Arabic typewriters and catalogue cabinets. In addition, equipment which provides for automation of certain functions is also desirable. Included here are a catalogue card duplicator, microfiche and microfilm readers and reader-printers, heavy duty large volume photocopiers, an offset press with its own binding capability and the microcomputer. The microcomputer while being primarily for documentation activities will also find other applications within RONAST itself such as the manipulation of research data, word processing and internal housekeeping. Taken together this dictates the acquisition of a 16 bit machine with a minimum of 128K of internal memory, provision for mass storage devices and with a multiuser capability of up to two online terminals. It is essential that when selecting the microcomputer, consideration is given to the suppliers of computing equipment in the local market, especially the effectiveness of their back-up services and their willingness to provide training and programme and system analysis support. Users of microcomputers in Kathmandu should also be contacted to discover the models they are using, their reliability and applications.

The space requirements of RONAST comprise the library with its attendant reading, processing and storage areas, office space for professional and general service staff, the printing workshop and a room to house the computer. While libraries are traditionally demanding of space, we feel that RONAST should adopt a modern space saving approach by acquiring as much material as possible on microform. The back volumes of many journals are available in this medium as are an increasing number of current issues. Book publishers too are making increasing use of microform publishing. Local documentation collections also, can be filmed by making suitable arrangements with the microfilm laboratories in Kathmandu. If this approach is adopted, in its fourth year of operation the library would need approximately 4,000 sq.ft of floor area. An additional 1,500 sq. ft for offices, the microcomputer and the press are also required. Airconditioning and dehumidifying of the computer room and microform storage areas is desirable. If it is impractical to house the Documentation Centre and the other departments of RONAST under one roof, efforts should be made to place them in close proximity to each other.

Network Focal Points

As mentioned in chapter III the special subject network centres often lack support staff and basic equipment including photocopies and typewriters. Their budgets too are often subject to financial cuts resulting in gaps in collections. Discovering the exact nature of their requirements will necessitate detailed discussions with librarians and their superiors and undertaking of surveys. This will enable RONAST to identify the most appropriate form of network support to individual centres. Training of librarians in the techniques adopted by the network and formulation of measures to popularize the use of individual centres are also necessary.

Consultation

Before, during and after the establishment of RONAST and the network, extensive consultations with proposed participating centres and representative groups of users must be held. Centres and their parent institutions ought to have a chance to express their views, ask questions and fully understand what is expected of them and the nature of their relationship with RONAST. Financial and administrative implications such as charging non-institutional users for services offered by each centre will have to be addressed as well the need for assured and adequate budgets. Users too must be invited to express their needs and the constraints they face in receiving and using information. These discussions will need to be held prior to the establishment of the Documentation Centre and during its formative months. To ensure a continuous exchange of views, it is proposed that RONAST establishes a Steering Committee comprising the Member Secretary and Head, Information Services of RONAST, librarians of the focal points and representatives of the network's user constituency. The committee numbering not more than fifteen people would meet frequently to review work in progress, plans of action, constraints, and to suggest future directions and areas of emphasis. It is also advocated that each single focal point form its own committee of users and librarians to review activities and services. The issues raised at these meetings would be presented to the Steering Committee, for their consolidation.

Evaluation

Evaluating the cost effectiveness of information systems is notoriously difficult. The relationship for example between the provision of information to a user and the ensuing economic benefits are almost impossible to estimate. Did he use the information wisely? Was his research protocol sound? Were his results implemented? There are many questions and variables which defy accurate quantification. Nevertheless a case study approach which follows through the provision of information to different categories of clients and the contribution it makes to their work will provide valuable indicators of how the services are being applied to answer specific tasks and problems. Such evaluation could make use of outside disinterested persons,

scientists and economists, to ensure objective judgements. Evaluation and measurement of the use of the network and its services is feasible by contrast. Services can be assessed in terms of their use, the speed in getting the information to the user, the appropriateness of the information, the cost of the service, the number of unsatisfied requests, and so on. To give an example, the document delivery service can be measured according to the following parameters:

- the number of requests received
- the percentage for which a response was not possible
- the number satisfied from local collections
- the time taken to respond
- the efficiency of one foreign document delivery service over another
- the average cost per document supplied

In this case answers to these questions will not only suggest adjustments and improvements they will also indicate, for example, the journals not available in Nepal for which there is a demand.

The measurement of services therefore by regular analysis of statistics kept at RONAST and the centres will indicate, sector by sector, the use made of services which in turn will assist in the planning and decision making processes of the network.

VII. PLAN OF ACTION AND BUDGET

The plan of action and schedule of activities listed below is designed to have the RONAST Documentation Centre and the network fully functioning by the end of the fourth year of operation. A substantial programme of work is planned for the first two years as it is important that the system establishes its identity and capacity to begin offering its services within a relatively short period of time.

Year 1

- Begin recruitment of science graduates for the following positions: Head, Documentation Centre; Chief Librarian; Chief Documentalist. All will receive preliminary in house training from a consultant particularly the latter two officers as they will be deputising at various times for the first three officers while they are on study leave. General service staff will also be recruited.
- Engage consultant to assist in the formulation of a workplan, methodologies, training, selection of books and journals and equipment etc.
- Determine subject priorities needing attention by the network, identify focal points and negotiate for their participation in the system
- Survey the focal points to determine their needs in terms of collections and equipment and to reveal the information gaps to be bridged by RONAST
- Formulate bibliographic processing methodologies in conformity with established international methodologies
- Establish mechanisms for the capture of national published and unpublished documentation and acquire and process local and foreign books, journals and documents (continuing)
- Purchase reprographic and office equipment and furniture including microfiche readers, typewriters, photocopier
- With the consultant train RONAST and network staff in the chosen processing methodologies
- Begin updating the union list of journals (continuing)
- Begin overseas training (continuing)

Year 2

- Purchase microcomputer
- Engage consultant to install microcomputer and software and train RONAST staff in its use

- Recruit two Deputy Librarians, one Deputy Documentalist and support staff
- Initiate surveys with the cooperation of focal points for the compilation of directory of scientists and technologists and inventory of current research projects, to create computerized data bases (continuing)
- Begin compilation of a data base of national literature captured and reported to the Documentation Centre and computerize the union list of journals (continuing)
- Constitute the Network Steering Committee with representation from focal points and information users
- Purchase equipment, books and journals etc. or provide grants as network support to selected focal points (continuing)
- Initiate public relations and publicity campaigns (continuing)
- Organize training courses for users and local librarians (continuing)
- Commence bibliographic and document delivery services (continuing)
- Contact local librarians to organize a joint acquisitions programme (continuing)

Year 3

- Survey local libraries to prepare a library directory listing major collections, equipment, services, staff, etc. (as required)
- Appoint an intermediary to search on RONAST's behalf foreign data bases for the provision of selective dissemination of information (SDI) and retrospective searches (continuing)
- Establish links with regional and international information centres, services and systems (continuing)
- Prepare the national information policy (continuing)
- Commence the information consolidation services after holding discussions with selected administrators and users of information to determine priorities (continuing)
- Engage consultant to review progress and advice on the year 3 programme
- Purchase offset press and ancillary equipment and recruit printer and assistants
- Compile register of scientist - translators (continuing)

Year 4

- With the assistance of a consultant evaluate progress and plan for future activities
- With the focal points establish subnetworks as required (continuing)
- Assess the possibility of searching foreign information networks and data base direct from Kathmandu

Budget

The adjacent table displays the budget required to establish the RONAST Documentation Centre and the network over a period of four years.

The figures, all in United States dollars, represent total identifiable costs; no disaggregation to show RONAST and donor inputs has been attempted.

Overseas training of professional staff has been scheduled to have two staff back in Kathmandu by the end of the second year, with the third arriving one year later. This ensures that qualified staff are available to get services off the ground by the beginning of year 3.

The budget estimate for equipment for the Documentation Centre has included the following: a microcomputer, offset press, photocopier, microfiche/film readers, printer-printer, office furniture, shelving, typewriters, airconditioners.

For acquisitions, emphasis has been placed on the purchase of journals, popular and scientific to support local research as they contain more current information on research results, applications and techniques than books. The book budget is intended for the acquisition of reference works and relevant texts.

1. PERSONNEL

Professional (at 1800/year)	9,000(5)	14,400(8)	14,400(8)	14,400(8)
General service (at 1200/year)	7,200(6)	12,000(10)	14,400(12)	14,400(12)
Consultants	50,000	7,500	7,500	7,500

2. TRAINING

Professional staff (overseas) for masters degree
or post graduate diploma (1 x 2 years; 2 x 1 year)
Local workshops and seminars for professional
staff and staff of other libraries (2/year x 2
weeks for 10 persons each)
User training courses (4/year x 5 days for 20
persons each)

Professional staff (overseas) for masters degree or post graduate diploma (1 x 2 years; 2 x 1 year)	20,000(1)	40,000(2)	20,000(1)	-
Local workshops and seminars for professional staff and staff of other libraries (2/year x 2 weeks for 10 persons each)	3,000(2)	3,000(2)	3,000(2)	-
User training courses (4/year x 5 days for 20 persons each)	-	2,500(4)	2,500(4)	2,500(4)

3. EQUIPMENT

	45,000	30,000	30,000	10,000
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4. BOOKS AND PERIODICALS

Books

Books	40,000	20,000	18,000	18,000
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Journals

Journals	80,000	45,000	50,000	55,000
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5. DOCUMENT DELIVERY

	-	1,500	3,000	5,000
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6. SDI AND RETROSPECTIVE SEARCHES

	-	-	5,000	8,000
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7. LOCAL TRAVEL

	1,500	1,500	1,500	2,000
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8. SUPPLIES AND PUBLICATIONS

	10,000	15,000	20,000	20,000
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9. UTILITIES (postage, electricity etc)

	1,000	1,250	1,500	2,000
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10. NETWORK SUPPORT

Equipment

	-	25,000	25,000	25,000
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Books and journals

	-	80,000	100,000	120,000
	266,700	298,650	315,800	303,800

Total

GRAND TOTAL \$1,184,950

VIII INFORMATION POLICY AND PLANNING

Information policy

An information policy constitutes an essential part of a national policy for economic and social development*. The fact that information is now recognized as a national and international resource demands that its acquisition, processing and use should be guided by established national policies which would enable developing countries to (a) improve the flow of information and its utilization (b) further develop their information handling capabilities (c) utilize to the best advantage the assistance available from international sources.

The national information policy should lead to plans which would aim at providing for the s.t.i. needs of the society as a whole - including planners, policy makers, implementers, researchers and professional groups in all sectors as well as "grass-roots" level communities who also contribute to development. Information policy should cover all institutions, organizations, resources, systems and services which contribute to the transfer of information to the user.

Special attention should be given in the formulation of national information policy to manpower development. The appearance of new information technologies requires a re-examination of the facilities available for the training of manpower and the upgrading of these facilities to meet modern requirements.

Policy objectives

Parker(**) identified the following objectives which will determine the scope, formulation and implementation of a national policy for information and documentation. Most of these objectives would be relevant to the national scientific and technological information system for which RONAST has responsibility.

1. to identify the information needs of the various users of the s.t.i. system
2. to promote an awareness of the importance of scientific and technical information in development, especially to policy makers
3. to promote the effective use of information
4. to promote the generation of information

(*) UNISIST II Intergovernmental Conference on Scientific and Technological Information for Development Main Working Document (28 May - 1 June 1979) Paris, Unesco, 1979

(**) Parker, Stephen National information policy: scope formulation and implementation. Apr. 1982 39p. (unpublished draft)

5. to remove or reduce obstacles to the distribution of information
6. to promote the effective coordination of information provision
7. to ensure that appropriate new technologies are introduced to assist the attainment of the above objectives
8. to ensure that the necessary facilities, manpower, equipment and finance are available.

Focal point

UNISIST has suggested that it would be desirable to designate a national information coordinating agency (national focal point) where one does not exist. It should be located high in the government structure and assigned responsibility for the harmonized planning, co-ordinating and management of the national information system. The agency would among other things: advise the government on the formulation of the national information policy and its implementation; ensure that the national information policy and plan form an integral part of the national development policy and plan; advise on the constitution of information committees; advise on the criteria, guidelines and standards for planning, development, financing and assessing performance of the components of the information system; establish mechanisms to ensure adequate input to the system in terms of manpower, finance, facilities; advise on and interact with international and regional information programmes and the coordination of their activities in the country.

Until such time as Nepal establishes such a focal point to cover all information activities in the country, RONAST might consider the establishment of a focal point and the initiation of its designated functions with respect to the national s.t.i. infrastructure.

Information Policy for RONAST

It may be recalled that RONAST in article 5(a) of its statutes has the responsibility "to formulate a national policy on science and technology" (unofficial translation). While it will undoubtedly include statements on research directions and priorities, establishment of S and T institutions, trained manpower requirements and development of the S and T education sector, it must necessarily be accompanied by a clear statement of national information concerns at the local and international levels. Such a statement will guide the development of information resources services and infrastructures to support national S and T activities and provide a framework to underpin Nepal's reactions to regional and international information initiatives.

The components of the information policy will reflect the wide ranging discussions which RONAST holds with decision makers, politicians, administrators, librarians and other interested groups. Established guidelines such as those formulated by Unesco under its UNISIST programme will be of value in directing these discussions which could gainfully cover: trained manpower requirements including the need to establish library and information science courses in the country's standards of service, bibliographic data processing and transliteration of Devnagari; protection of intellectual property including written, statistical and audio-visual; deposit of published and unpublished writings in designated centres; parameters for evaluating the effectiveness and efficiency of information services; the promotion of cooperation among libraries to rationalize services, collections and acquisitions; the introduction of new information technologies and the appropriateness of international information initiatives. The policy which evolves will require continuous review which takes into account the results of evaluation studies and of local and international developments.

Science and technology, as we have mentioned, cannot be considered in isolation from the social sciences if technological programmes and projects are to be appropriate for the society they are designed to benefit. A science and technology information policy must recognize the clear relationship between science and society by bringing into its purview socio-economic information. The considerations for s and t information policy suggested above are therefore equally applicable to the socio-economic component of the policy.

Finally, the consultants wish to bring to the attention of RONAST the recommendations made by the United Nations Conference on Science and Technology for Development on Scientific and Technological Information Systems.

At its 16th Plenary Meeting on 31 August 1979, the United Nations Conference on Science and Technology for Development adopted the Vienna Programme of Action on Science and Technology for Development. In the Programme of Action, a series of recommendations for implementation, in the area of scientific and technological information were made. These recommendations are reproduced in Annex IV.

Persons consulted during the preparation of this report

- Mr Purna P. Amatya, Head, Documentation Centre; Research Center for Applied Science and Technology (RECAST), Kirtipur
- Ms Subarna K. Bajracharya, Head, National Agricultural Documentation Centre (NADC), Kathmandu
- Mr Chris Cunningham, VSO Librarian, Forest Research Library, Kathmandu
- Mrs Lila Dahal, Librarian, Bir Hospital, Kathmandu
- Mr Dahal, Librarian, Royal Nepal Academy of Science and Technology (RONAST), Lalitpur
- Dr M.K. Giri, Officer, Royal Nepal Academy of Science and Technology (RONAST), Lalitpur
- Ms A. Kelly, VSO Librarian, Khumaltar Research Complex, Khumaltar
- Mrs Shanti Mishra, Chief Librarian, Tribhuvan University, Kirtipur
- Ms Joan Radcliffe, VSO Librarian, Institute of Engineering, Lalitpur
- Dr Kamal K. Shrestha, Member Secretary, Royal Nepal Academy of Science and Technology, Lalitpur
- Mr Shyam K. Tandukar, Librarian, National Planning Commission, Kathmandu
- Mrs Prabha Thacker, Head, Information, Education and Communication Division, National Commission on Population, Kathmandu.

ANNEX II

Important Science and Technology Information Centres and Libraries in Nepal

1. Industrial Services Centre Library, Kathmandu

The Library supports the industrial consultancy services of the ISC which concentrates on the economic feasibility and technologies for medium and small scale industry. Support has been received from UNIDO for books, journals, establishment of information services and overseas training. ISC is a member of TECHNUNET.

2. Bir Hospital Library, Kathmandu

With a considerable number of books and medical journals, this library primarily serves the staff of the hospital. It is the HELLIS Centre for Nepal and has trained staff.

3. Khumaltar Complex, Khumaltar

This complex is the main research centre of the Department of Agriculture. Each of its eight specialized divisions, including plant pathology, engineering, botany and soil chemistry, has a modest library. The collections are being catalogued at the present time. One unqualified librarian and a typist are responsible for all these libraries. A VSO librarian has also arrived recently.

4. Forest Research Library, Kathmandu

With ODA funds and the services of a VSO librarian, this library of some 3,000 books has recently been catalogued. A special collection of national forestry documentation is being built up and back numbers of key forestry journals on microfilm have been purchased. An ODA forestry information specialist is due to arrive this year to organize information services.

5. National Agricultural Documentation Centre, Kathmandu

As the AGRIS input centre for Nepal, NADC has established a solid collection of national agricultural documentation including some 2,500 unpublished reports which have been microfiched in its own laboratory. The Nepal Agricultural Bibliography containing 2,400 references up to 1981, Nepal Agricultural Abstracts and Nepal Thesis Abstracts are published regularly. Over 15 special subject bibliographies dealing with Nepal have also been published. A union list of journals found in 18 agricultural libraries throughout the country has been compiled. NADC has over 5,000 books and receives more than 100 current journals. Six staff including three professionals have received training overseas. NADC is assisted by the International Development Research Centre (IDRC) Canada.

6. Tribhuvan University Central Library, Kirtipur.

This is the largest organized library in Nepal with several hundred thousand volumes of books and journals. Covering all disciplines it has the biggest collection of pure science books and journals in the country including extensive runs of biological and chemical abstracts. Unfortunately recurrent budget cuts have resulted in cancellation of subscriptions causing gaps in journal holdings. Extensive special collections include theses produced at the university, Nepal documentation and UN publications. A number of ad hoc bibliographies have been published.

7. Research Centre for Applied Science and Technology (RECAST) Kirtipur

The RECAST library has more than 3,000 books and over one hundred subscriptions to S and T journals and abstract services. It has a modest collection of national S and T documentation and a good selection of NTIS reports for which it is the local agent. Three qualified staff man the library. A current awareness bulletin listing journal articles received at the centre of interest to local scientists is issued regularly. Union catalogues of S and T books and journals produced by the NCST Library Sub-Committee are maintained in a card index. Financial support has been received from Unesco.

8. Institute of Engineering, Lalitpur

With funds from a World Bank project, the Institute's library is rapidly expanding in terms of physical facilities and its collections of books and journals. The staff of the library consists of one qualified librarian and several semi-professional assistants supplemented by a VSO librarian.

9. Institute of Agriculture and Animal Science (IAAS), Rampur

With technical assistance from MUCIA and funding from USAID, the IAAS library is one of the best equipped in Nepal. It has a new purpose-designed building, qualified staff and many thousand volumes of new books and extensive subscriptions to pure and applied agricultural journals.

10. Agricultural Research Stations, Bhairahawa, Parwanipur, Rampur

Housing commodity research programmes for wheat, rice and maize respectively, each station has fair size collections of books and journals, for the most part uncatalogued. Manned by para-professionals, staff have been trained at NADC in simple library methodologies. Panwanipur library, the largest of the three with some 6,000 volumes, receives all IRRI publications.

Although some of the S and T libraries do have collections of books on socio-economics relating to their disciplines (NADC for example and Tribhuvan University Central Library) these three specialist institutions together account for the major sources of socio-economic information in Nepal.

11. Centre for Economic Development and Administration (CEDA)
Kirtipur

With some 5,000 books and 50 journal subscriptions subject concentration is on economic development and the socio-economics of other disciplines. A small collection of local documentation has been formed together with a deposit of the considerable report output of CEDA. The library is staffed by one qualified librarian. CEDA is the Nepal focal point of the CSCD (Committee on Studies for Cooperation in Development in South Asia) and in this capacity participated in the Pre-Project on Development of a South Asian Information Network on Economic and Social Development, Colombo, 1982.

12. National Planning Commission Library, Kathmandu

This large library of books and reports has no qualified librarians although its chief has received short term training in India. Cataloguing of its collections is being undertaken.

13. National Commission on Population (NCP) Kathmandu

The library of the NCP falls under its Information, Education and Communication Division and received funding from USAID and UNFPA. In a short space of time it has catalogued some 800 books, established a Nepal population documentation collection and begun indexing of serials. Specialist staff, including qualified librarians, produce various publications relating to population issues. A population bibliography containing 150 references is in the press and a motivators' kit comprising messages in pictures connecting population with development is being produced. A glossary in Nepali of population and development is being produced. A glossary in Nepali of population terms will be published as well translations of ESCAP publications. The NCP also has plans to join the International Population Information Network, POPIN.

Other libraries of importance for which no current information is available are those serving the Department of Medicinal Plants; Royal Drug Research Laboratory; Bureau of Mines; Institute of Medicine; all in Kathmandu, the Institute of Education at Kirtipur and the Institute of Applied Science and Technology in Dharan.

ANNEX III

LIST OF ABBREVIATIONS AND ACRONYMS

AGRIS	International Information System for the Agricultural Sciences and Technology
BLLD	British Lending Library Division (UK)
CEDA	Centre for Economic Development and Administration
IDRC	International Development Research Centre, Canada
INFOTERRA	International Referral System for Services of Environment Information (UNEP)
INSDOC	Indian Scientific and Technological Documentation Centre
ISC	Industrial Services Centre
ITC	International Trade Centre
MAB	Man and the Biosphere Programme (Unesco)
NCST	National Council for Science and Technology
NTIS	National Technical Information Service, USA
POPIN	International Population Information Network
RCNAS	Research Centre for Nepal and Asian Studies
RECAST	Research Centre for Applied Science and Technology
RONAST	Royal Nepal Academy of Science and Technology
SDI	Selective Dissemination of Information
TECHNET	Regional Technological Information Network Singapore
UNCSTD	United Nations Conference on Science and Technology for Development
UNDP	United Nations Development Programme
UNFPA	United Nations Fund for Population Activities
UNIDO	United Nations Industrial Development Organization
UNICEF	United Nations Children Fund
USAID	United States AID Programme
VSO	Voluntary Service Organization (UK)

ANNEX IV

UNITED NATIONS CONFERENCE ON SCIENCE AND TECHNOLOGY FOR DEVELOPMENT(x)

Recommendations on Scientific and Technological Information

A. National level

I. Developing Countries

30. National scientific and technological information systems should be formulated as an integral part of the over-all national development plans. This should include responsibilities such as planning, programme development, co-ordination and stimulation of information activities. Such systems should also include among their functions the appropriate co-ordination with the international information networks.

31. Developing countries, in order to improve and intensify the exchange of information through person-to-person contacts should promote and support scientific and professional associations.

32. Developing countries should strengthen and co-ordinate their agricultural and industrial extension services in order to achieve a more effective and more efficient transfer of information to the end-users, particularly in the rural areas, and to allow feedback to the research and development institutions concerned.

33. Special attention should also be paid to the establishment of comprehensive mechanisms to utilize mass media for bringing about a scientific temper and awareness of scientific knowledge as well as the promotion of creativity and innovation among the population. These should include, inter alia:

(a) Setting up of science museums, science and technology fairs and hobby centres, and releasing publications for children; all sectors of society should benefit from these activities;

(b) Publication and release of scientific and technological journals and books for the public and students at all levels;

(c) Public broadcast programmes, with the active participation of the scientific community.

II. Developed Countries

69. Developed countries should:

(a) In view of the accumulation of scientific and technological knowledge in these countries, make those information resources which are readily accessible to their own nationals also readily accessible to users from developing countries;

* Extracts from the Report of the UN Conference on Science and Tech. For easy cross-checking, the same paragraph numbering used in the report of the Conference (A/CONF.81/16) is also used here.

(b) In regard to commercially available information, adopt measures and arrangements allowing developing countries to use their specialized information systems and acquire their publications at reasonable cost and, whenever possible, in local currency or free of charge;

(b) Provide the fullest possible access to available information on technologies, terms and conditions of supply, local technical and management requirements, and activities of transnational corporations and enterprises in the fields of science and technology.

B. Subregional, regional and interregional levels

44. (a) Measures should be adopted with a view, inter alia, to organizing appropriate forms of awareness, on the part of the public, of the role of science and technology in the development process on the basis of, for instance, achievements of other developing countries as well as promoting sub-regional and regional scientific and technical publications;

(b) Measures should also be taken by developing countries to raise the awareness of the public at large in the developed countries of the problems experienced by developing countries in the process of achieving scientific and technological development.

45. In accordance with national laws and regulations, developing countries should establish suitable interlinked information networks and data banks which would, inter alia, enable exchanges of information on science and technology and on training and education programmes, conditions for the transfer of technology, terms of foreign investment, and activities of national and transnational corporations and enterprises in the field of science and technology. Such networks should provide for adequate co-ordination with international information networks.

46. Developing countries should share among themselves information and experience in the most relevant fields, such as agriculture, health, communications, industrialization and the like. They should establish co-operative arrangements and technical and managerial skills for sharing this information.

C. International level

58. Information systems and networks to be established at sub-regional, regional, and international levels should ensure close linkages with the national information systems to provide all support for strengthening the national science and technology information capacity, including systems to facilitate access to technology information contained in patent documents, through training, institution building and intergovernmental co-operation in classifying, publishing and exchanging such documents.

70. The scientific and technological international information network should include the following features:

(a) The network should be designed to meet particularly the needs of the developing countries and to provide access to information for users who contribute to problem-solving activities and decisions relating to development;

(b) The network should operate, inter alia as a channelling mechanism facilitating contact between users and suppliers of information;

: B. Subregional, regional and interregional levels

44. (a) Measures should be adopted with a view, inter alia, to organizing appropriate forms of awareness, on the part of the public, of the role of science and technology in the development process on the basis of, for instance, achievements of other developing countries as well as promoting sub-regional and regional scientific and technical publications;

(b) Measures should also be taken by developing countries to raise the awareness of the public at large in the developed countries of the problems experienced by developing countries in the process of achieving scientific and technological development.

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(b) The network should operate, inter alia as a channelling mechanism facilitating contact between users and suppliers of information;

(c) In each country there should exist one national focal point for its different subnetworks while at the same time there should be, at the world level, under the auspices of the United Nations, a global centre focal point;

(d) Each national focal point should have the information-on-information for its country; the global central focal point should have the same for the world;

(e) The global central focal point will provide information-on-information to all national focal points. Users should be able to obtain the needed information, or information-on-information, normally from their national focal point and from other national focal points either directly or through their own national focal point;

(f) In cases of difficulty of obtaining a response from any other national point, the global central focal point should take measures to ensure the required information is provided;

(g) The global central focal point and individual country focal points should be managed by qualified personnel capable of easily, promptly and clearly understanding the requests for information and of directing the requests to the appropriate source;

(h) Each focal point should have the appropriate communication facilities so as to be able to receive or supply information as fast as needed, either directly through the individual national focal point or through the global one.

71. In establishing the international information network outlined above, all countries drawing up national scientific and technological policies and plans should include in them the development of programmes and activities for national information systems and networks.

72. National information systems and networks should aim to ensure access to and facilitate utilization of national and international sources of information on science and technology in order to stimulate endogenous development and national for innovation and to support the assessment, transfer and adaptation of technology. This requires inter alia :

(a) The training of specialized manpower;

(b) The development of infrastructures, including communication facilities, data banks, libraries, documentation centres, archives, back-up literature, hardware and software;

(c) The development of the necessary information-handling procedures and techniques, tools, methods, norms and standards;

(d) The improvement of the stock of primary documents in developing countries, taking into account the establishment, when this proves necessary, of central libraries or documentation centres;

(e) That care should be taken that all countries should have access to the information systems of developed countries permitting research "on line".

73. Taking into account the urgency of the task, the scientific and technological international information network should be developed sequentially and in an evolutionary fashion so as to meet particularly the needs of the developing countries ensuring the maximum availability of information such as:

- (a) Information required for development of science and technology;
- (b) Information regarding the national capacity in science and technology;
- (c) Technological information contained in patent documents;
- (d) National programmes in science and technology.

74. The global and international information network should be so developed as to meet particularly the needs of the developing countries. Priority should be given to covering scientific, technical, socio-economic, legal and other aspects needed for decision-making in the selection and transfer of technology. The existing information systems within the United Nations and other international bodies set up for the exchange of scientific and technological information and which are also serving as industrial technology data banks should form an integral part of the proposed global network. Data from the developed and the developing countries on available technologies, conditions of licensing, identification of suitable experts, engineering and consultancy services and the like should be widely available so as to promote their effective utilization, thereby strengthening the concept of the global international network.

75. The developing and the developed countries should participate in, and make better use of, the existing scientific and technical information systems and take such steps as would enable their own information systems to be coupled to the global information network and ensure that all support is provided for the effective use of this global network.

D. United Nations System

96. There is a need for strengthening the existing and developing new information centres and networks in developing countries. These activities could be effectively pursued within the organs, organizations and bodies of the United Nations system. The establishment of a global network of scientific and technological information should be carried out as specified in paragraphs 70 to 75 as previously mentioned.



97. The organs, organizations and bodies of the United Nations system should improve the existing information services and provide measures to co-ordinate their effective utilization in the field of science and technology.

98. The organs, organizations and bodies of the United Nations system should further develop and co-ordinate their scientific and technological publications services in order to make available the most important world publications in the various scientific and technological disciplines, including publications for the popularization of science and technology, in all the official languages of the United Nations.