



**REPORT ON 2004
ACTIVITIES 2005**

Special 10th Anniversary Edition

A Decade Supporting Collaboration In The Development Community



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A Decade Supporting Collaboration In The Development Community

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Mission

The Bellanet International Secretariat is a multi-donor initiative created with the mission to promote and facilitate effective collaboration within the international development community, especially through the use of information and communication technologies (ICTs).

Bellanet International Steering Committee

Advancing ICT Knowledge in Africa – Uganda – AITEC Uganda
Vincent Waiswa

Canadian International Development Agency – CIDA
Isabelle Roy, Les Breiner

Fundación Acceso
Cristina Nogués (until December 2004), Ana Elena Badilla

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Rohit Kumar Nepali

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Bengt Oberger, Anders Granlund

Swiss Agency for Development and Cooperation – SDC
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Bellanet has offices in

Ottawa, Canada
San José, Costa Rica
Kathmandu, Nepal
Kampala, Uganda

www.bellanet.org

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EXECUTIVE DIRECTOR'S MESSAGE

It is with great pleasure that I introduce readers to the tenth anniversary Bellanet Report on Activities for the fiscal year 2004–2005. In ten years Bellanet has come a long way, from its beginning in 1995 as a small secretariat to an organization with regional presences around the world. During these years Bellanet has evolved, but our original purpose of supporting collaboration in the development community has not changed.

During the current reporting period Bellanet's regional presence was expanded with the addition of new staff in Costa Rica and Nepal, and the establishment of a new presence in Kampala, Uganda, in partnership with AITEC Uganda. This has allowed Bellanet to strengthen its bridge between the North and the South, and has created new opportunities for South-South knowledge sharing and collaboration.

Bellanet continues to play a prominent role in the Knowledge Management for Development (KM4Dev) community, and has been actively engaged in facilitating partnership building through the use of knowledge sharing approaches. Bellanet also continues to be actively involved in ICT research and innovation, which has enabled organizations like the Consultative Group on International Agricultural Research to improve its knowledge sharing practices and choose appropriate tools to support collaboration.

2004–2005 has seen a growth of interest in the development community in approaches that support openness and transparency. Bellanet has established partnerships with open content initiatives that will ultimately lead to better development collaboration.

During this period Ricardo Gómez ended his tenure as Executive Director of Bellanet. His strong support for regional presences helped create a diverse team of individuals who bring new ideas, energy, and skills to the organization.

As Bellanet looks to the future, I am pleased to lead an organization that I have known for so long and a team that works so well together. As a team, we will continue to evolve, innovate and foster collaboration within the development community.

A handwritten signature in black ink, appearing to read 'Michael Roberts', written in a cursive style.

Michael Roberts
Interim Executive Director

BELLANET @ TEN

Beginnings

“We went from absolutely nothing to quite a unique organization. We were ahead of the curve; one of a kind. And we ended up, after not many years for a very small organization, having a prominent influence and role in promoting more collaborative development.”

*David Balson
Executive Director
1995-2002*

The years of Bellanet’s existence have converged into a decade. In ten years Bellanet has built an enviable record helping international development organizations communicate and collaborate, with innovative and effective technologies to assist the process.

Bellanet started as nothing more than a good idea. During the 1992 ‘Earth Summit’ in Rio de Janeiro, several development organizations realized they needed to work more closely with each other and with other stakeholders to face the world’s shared environmental and development challenges, and that ICTs could play a role in the process.

The idea began to grow into action during a meeting of donors at Rockefeller Foundation’s study and conference centre in Bellagio, Italy, from which Bellanet took its name. By 1995, Bellanet was in action, with a small team housed at the International Development Research Centre in Canada and led by David Balson.

From experience we have become convinced that a collaborative model for international development is better. Bellanet is a laboratory where ideas, processes and technologies fuse in non-traditional ways. It is a place where people in hard and soft disciplines blend their knowledge and influence each others’ practice. Bellanet combines deep understanding of how people work, learn and make change together, with cutting-edge knowledge of the ICT field.

Bellanet’s early years ran parallel with the expansion of the Internet as a global communication medium, and Bellanet’s learning curve has kept pace with technology advances including the proliferation of collaborative technologies and platforms. Realizing very early the implications of the “digital divide,” Bellanet has made it a priority to find practical ways to enable people in the South with limited Internet and web access to collaborate online with others in their field and to engage in global development dialogues.

Milestones

1992

Earth Summit

1993

First Donor Meeting
in Bellagio

Learning curve

Bellanet's cornerstone belief in the value of collaboration and emphasis on solutions that work for the South finds expression in our advocacy of open source software, which is created by and for its users using a collaborative method and disseminated free or at low cost. In the same spirit Bellanet has also advocated an open content approach to copyright, so written and graphic material created to advance development can also be shared freely for the common benefit. Open content is a valuable approach that has gained momentum in development circles in the same way that open source has become a viable alternative to proprietary software.

In ten years Bellanet's program has evolved, yet the focus is always on increasing the effectiveness of development programming by fostering and facilitating collaboration. Bellanet's strength is an innovative and flexible culture, a unique niche and commitment to being a neutral facilitator of collaborative processes. This has given us an influence and impact far beyond what one would expect from an organization of such a modest size. Bellanet sits at some big tables – with United Nations organizations, World Bank, OECD, CGIAR and bilateral donors, in forums such as the Global Knowledge Partnership, the Partnership for ICTs in Africa, and the Development Gateway's AiDA project. Bellanet also has close ties with civil society and in its Southern strategy is increasingly working with civil society and social movements in Latin America, Asia and Africa. For ten years Bellanet has been bringing partners with different perspectives around the same (often “virtual”) table and creating the conditions for productive dialogue among them.

Bellanet has, with partners, created Dgroups, an email discussion platform that has been the home for thousands of online dialogues. More than 20,000 users now see Dgroups as key to their activities. When Knowledge Management and Knowledge Sharing techniques began to emerge, Bellanet immediately grasped their relevance and potential for development organizations. Bellanet convenes Knowledge Management for Development, one of the most active communities of practice in the development sector, held up as a model of what is possible when groups of committed, passionate people come together from around the world to share what they know and learn from each other.

1994

Second Donor Meeting in Bellagio

1995

Secretariat established at IDRC in Ottawa

1997

Global Knowledge Conference in Toronto

1998

Humanitarian Mine Action Project launched

1999

International Development Mark-up Language Initiative launched

>>>



Forward from here

With invaluable guidance from our Steering Committee and the support of champions around the world, Bellanet's centre of gravity has shifted southward in the last three years. We've evolved from a Northern-driven group with a mandate to work mainly with donor organizations, to a Southern-driven one working directly with partners in Africa, Latin America and the Caribbean, and Asia. There is vast potential for the culture of knowledge sharing to spread through our partners into the wider development community.

As Bellanet's direct Southern presence moves us into more local roles on three continents, we foresee many opportunities. As our southern offices gain their own unique focuses, we know that each will seize, adapt and spread innovations in collaboration and knowledge sharing in their regions. We will keep bringing together critical talents at critical times, finding alliances and synergies between like-minded partners.

Projects on the horizon include strategic support for knowledge sharing and information management, open content, and open source development in Latin America and the Caribbean, Africa and Southeast Asia. In Africa Bellanet will be helping networks communicate, share information and knowledge, to increase their ability to shape development that affects them. Bellanet is setting up three pilot programs for knowledge sharing across institutional boundaries within the Consultative Group on International Agricultural Research (CGIAR). We're also re-engineering Dgroups with cost-effective open source software.

We have observed the positive impact that greater collaboration has had on program development and delivery among the organizations with whom we work. We've found that when we work with international development organizations to improve their communication and to use appropriate technologies to aid this, change follows.

2000

Knowledge Management for Development Community launched

2001

AiDA Initiative begins operations as part of the Development Gateway

2002

- ItrainOnline launched
- Dgroups launched

2003

Bellanet offices in Latin America & Caribbean and Asia established

2004

Bellanet office in Africa established





*A Decade
Supporting Collaboration in the
Development Community*

Secretariat Staff

Aida Sullivan, Allison Hewlitt, Bibhusan Bista, Dorothy Okello, Graham Todd, Hempal Shrestha, Kemly Camacho, Kevin McCann, Lena Zúñiga, Lucie Lamoureux, Margarita Salas, Mark Faul, Michael Roberts, Riff Fullan, Sarah Kerr, Shikha Shrestha, Silvia Caicedo and Zhang Qu.

2005

First issue of *Knowledge
Management for
Development Journal*





BELLANET PROGRAM

The 2004–2005 fiscal year (April 2004 to March 2005) is the first in Phase Three of Bellanet's operation, and it is a year marked by transition.

- We are continuing the move to establish offices and deliver more of our program in the South, through formal agreements with institutions in the regions.
- We are decentralizing governance and decision-making by having representatives of these regional institutions appointed to our Steering Committee.
- We are diversifying our programming and encouraging a process whereby the program can vary from region to region within an overall framework, in response to local priorities.

These are the main elements of a process of transition from a Bellanet based in Ottawa and serving partners mainly in the donor and multilateral community, to one of a family of regional Bellanet offices serving their own constituencies, to which they have strong links.

Common to all regions is the overall mission of supporting collaboration in the international development community, especially through the use of ICTs. With some adjustment to account for local needs and demand, there is a common niche across all offices in the three program areas: Online Communities, Open Development and Knowledge Sharing.



Knowledge Sharing

Learning organizations encourage and cultivate knowledge sharing and networking. Effective collaboration also requires the capacity to adapt to a complex and rapidly changing environment. The Knowledge Sharing program line recognizes that much of the knowledge, value added, and adaptive capacity of organizations lies with people. In the Knowledge Sharing program area Bellanet implements strategies to help organizations tap into this ‘tacit’ knowledge base in order to increase their effectiveness and development impact.

Open Development

The Open Development program area seeks to raise awareness of the benefits of producing and disseminating software and content in an open and collaborative manner. Bellanet is actively producing and researching Free/Libre and Open Source software (known as FLOSS); it is helping implement open standards for information sharing among development partners; and it advocates open content – the application of flexible and equitable copyright policies to works produced for the public good.

Online Communities

Dialogue is one of the most important means of enabling collaboration in international development. Effective collaboration requires trust, and this is made possible by open and ongoing communication among partners about their experiences, initiatives and areas of expertise. ICT platforms such as Dgroups are necessary tools, and a good implementation plan and effective ongoing facilitation pave the way to successful online dialogue.



BELLANET SOUTH STRATEGY

Since 2003 Bellanet has been directing resources to strengthen its presence in Latin America, Asia and Africa. In 2004–2005 Bellanet’s presence in Asia and Latin America was increased and the Africa office in Kampala started operations, while discussions continued regarding a second proposed African node for Bellanet within the UN Economic Commission for Africa in Addis Ababa, Ethiopia.

A large part of the challenge associated with this strategy is integrating the Bellanet offices in the regions with their host organizations. Agreements are drawn up in each case outlining the mission and vision, target groups, strategic and operational plans and relationships with the different stakeholders in each of these organizations. This is essential in order to lay a solid foundation for the partnerships. Because Bellanet establishes its regional offices within organizations that are not only like-minded, but that are also to some degree working in the same field, top priority is accorded to defining the niche for Bellanet in the region such that it is adding value to local initiatives rather than competing with them or duplicating them.

Within Bellanet, the process of decentralizing decision-making regarding program priorities entails a new approach to governance, human resources management, planning and communications. The idea is to forge a horizontal network in which all the regions can participate in determining the future of the organization on equal terms. All staff have been working hard to create a new, multicultural, multilingual, and above all diverse Bellanet.

Each regional office must define its own action plan and identify its target groups. The partner organizations play a large part in identifying the precise role that Bellanet should play within the



region and how Bellanet program areas should be adapted to fit with regional priorities. In each region Bellanet's three program areas are to some extent customized to local needs. Some program areas have been assigned greater priority than others in the different regions, and new areas of work that are still within Bellanet's scope of activity are also being developed in the regions, as will be seen in the following pages.

There is no doubt that there are a number of challenges still to come. A significant test will be in the area of South–South collaboration. Although there has been some initial progress, more needs to be done to link regional teams with each other.

The importance of the North–South relationship in this new Bellanet should also be noted, since this is one of the strengths of the organization. One of next year's priorities will be to work out how to further strengthen the mutual benefits between Ottawa and Bellanet's partners in the South.

Bellanet Latin America & Caribbean

“Technology by itself is nothing. The important thing is how you use the technology to share with others, and that means a lot of changes in an organization's culture. In our experience, technology is the easy part. It can be the most expensive, but it's the easiest.”

*Kemly Camacho,
Bellanet LAC*

Bellanet LAC works in three program lines: Knowledge Sharing, Open Development and Gender and ICTs. The third program area, which is unique to Bellanet LAC, was initiated in September with the addition of a new program officer in San José.

Bellanet LAC is a well integrated team of six that calls itself 'AXBE', the alliance between Bellanet LAC and Fundación Acceso. AXBE has adapted Bellanet approaches to the needs and priorities of the Latin American and Caribbean context. The office is seeking to broaden its scope beyond Internet to encompass digital technologies as a whole. It developed a proposal to work as a team on the topics of ICT policies, technology and innovation, knowledge sharing and information management, research and evaluation and strategic use of technology.

Bellanet LAC is distinguished by its strong research capacity, with an emphasis on understanding processes of social transformation.

As part of building stronger bridges between Bellanet offices, LAC staff visited Kathmandu to know and understand Bellanet Asia's projects and directions. They presented the Bellanet LAC office to the Asia team and visited the SAP Nepal regional office in Pokhara to discuss the role of peacekeeping networks in the political crisis in Nepal.

HIGHLIGHTS

- Developed methodologies for effective and contextualized information and knowledge sharing among organizations working for sustainable development in Honduras.
- Completed a study and consultation to define the entry points for an effective inter-generational and gender-sensitive knowledge sharing process within the social economy movement in Costa Rica.
- Organized and hosted Jornadas de Economía Social (Social Economy Meeting) with the participation of representatives of the movement and academics from Costa Rica and Spain.
- Designed and developed modular multimedia products for the promotion of knowledge sharing ideas and practices and research results.
- Designed and initiated research into the barriers to female participation in the ICT sector in Costa Rica, as part of a larger initiative led by the International Institute for Sustainable Development.
- Organized meetings with Open Source partners in Latin America to develop the conceptual and methodological framework for research into the movement in the region.
- Presented research results at international forums on Open Source.



Working with social movements

Bellanet in Latin America aims to achieve social impact through the introduction of knowledge sharing (KS) practices, which are based on long-term relationships with the groups and organizations with whom it works in the region. The team decided to shift the focus away from civil society organizations and more towards social movements that develop programming and follow an inclusive model for development; such is the case of the “social economy” movement (which includes cooperative enterprises), the FLOSS community and the women’s movement in Latin America. Bellanet LAC has found that it is crucial to complement KS practices with information management tools and techniques.

Over the reporting period, Bellanet LAC has developed working relationships with leaders of the cooperative movement in Costa Rica, including INFOCOOP, CONACOOOP, the Consortium for Cooperation and the Board of Directors of La Catalina, with the goal to create a space where experiences and knowledge can be shared across generations and genders.

Bellanet Asia

Bellanet’s Asian office in Nepal has entered its second year with increased strength and personnel. Bellanet Asia began as a partnership between Bellanet and the Nepal office of the South Asia Partnership, a group of five organizations working for development in South Asia. The establishment of Bellanet Asia builds on an existing collaboration with SAP Nepal in the Human Development Forum project.

The main office of the South Asia Partnership, SAP International, has moved from Canada to Nepal. As a result, it was decided that Bellanet Asia would move from SAP Nepal to SAP International as of April 2005. Bellanet Asia will continue to conduct joint work with SAP Nepal.

During its first year, Bellanet Asia focused its efforts on identifying the needs, actors and stakeholders in the region and developing a program relevant to the region. Two new program officers joined the staff and now a team of three works to deliver Bellanet programming from their office in Kathmandu.

Over the past twelve months the Bellanet Asia team has organized workshops, meetings, and conferences to raise awareness, provide strategic advice and develop capacities of local actors from civil society, private sector and various levels of government on the effective integration and use of ICTs for knowledge processes and change. A key objective is to bring together IT professionals, government officials and development practitioners, with the goal of creating a basis for multi-

Focus on gender

In the LAC region Bellanet is examining the barriers women face in Costa Rica in the Information Technology sector. It is carrying out an engagement strategy with government, academia, civil society and private enterprises to develop guidelines and initiatives towards gender-equity in the IT sector, and researching the engagement of women in Free/Libre and Open Source Software initiatives in the region.

stakeholder collaboration and better integration of local skills and expertise. Through these events Bellanet Asia has developed its network, increased its visibility and positioned itself as a catalyst for collaboration among the various actors working for development in Asia. Bellanet is already well linked to organizations working on ICTs in India, Bangladesh and Nepal. Future projects and activities will create opportunities to work in Pakistan, Malaysia and Sri Lanka.

Growing network

Bellanet Asia has developed working relationships with many organizations in the region including OneWorld Asia, the Center for Spatial Database Management and Solutions (CSDMS), the High Level Commission for IT (Nepal), Datamation Foundation, India, Annamalai University in India, Panos South Asia, the Ministry of Information and Communications and the Ministry of Science and Technology of Nepal, the Computer Association of Nepal, the United Nations Economic and Social Commission for Asia and the Pacific and UNDP's Asia Pacific Development and Information Program.

Local content

The Bellanet Asia team faces many challenges, including the political and social instability in Nepal and the country's widespread poverty and limited ICT infrastructure. These very challenges and limitations represent rich opportunities to make a meaningful contribution by responding to local needs and problems. In order to deal with low literacy levels and limited knowledge of English, Bellanet Asia is directing some of its efforts to translating and adapting materials on the use and application of ICTs in development for use in the region.

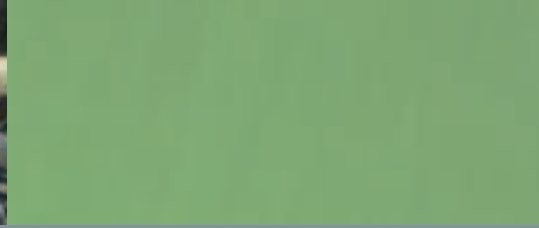
Trends in the region

Bellanet is seeking to adapt its program to local priorities including:

- Increasing demand for ICT for development in the region
- Increased pressure on governments of South Asia to adopt open source software
- Interest in ICT innovations in the development community
- Youth involvement in ICT and software development, particularly in India
- Increasing levels of commercial investment in communication services, especially in India and Pakistan
- Emerging concepts like e-governance and the paperless office in South Asia
- Moves towards granting legal validity to electronic documents in Nepal, India and Bangladesh

In the Bellanet Asia pipeline

- Knowledge Sharing for Peace and Democracy Promotion (Peacenet) – with Danida
- Promotion of education governance program
- Knowledge Sharing Consortium of Asian Nations – with Hivos and SAP International
- E-governance for society building
- Institutional reinforcement for sustainable development and livelihood opportunities through ICT for the Indian Society of Agribusiness Professionals – with SAP Nepal
- Asian Conference on Intellectual Property Rights – with the Center for Spatial Database Management and Solutions (CSDMS)



Bellanet Africa

Bellanet continues to increase the proportion of its activities driven by local needs and carried out by partners in the South. 2004–2005 marks the culmination of this regional cooperation strategy with the establishment of Bellanet Africa.

Although the overall approach – partnership with local organizations – is similar, in Africa Bellanet has developed a dual-partnership model, whereby two separate Bellanet Africa nodes will be established within AITEC Uganda and the UN Economic Commission for Africa (UNECA). Ottawa staff will spend time in these new offices in order to set them on a solid footing and enable them to begin implementation as quickly as possible.

These two partnership initiatives, although operating independently, will together provide the basis for a rich engagement with a variety of actors on the continent, focusing particularly on the development of capacity for organisations and networks to use collaborative processes more effectively in their work. On the UNECA side, this focus will support increased activity within the Partnership for ICTs in Africa (PICTA), as well as supporting the maturation of Bellanet Africa as a whole. On the AITEC Uganda side, a variety of activities will be pursued, starting with a major engagement in the Harambee project to support African development networks.

AITEC Uganda

The opportunity to create further linkages with African civil society is being pursued through a partnership with Advancing ICT Knowledge in Africa (AITEC) Uganda, which initiated Bellanet Africa in December 2004. AITEC Uganda is an organization that has been at the forefront of a number of local, national and international knowledge sharing and information gatherings and has carried out research, published reports and moderated discussion groups in Uganda since 1998.

In addition to the secondment of an AITEC Uganda staff member to Bellanet Africa in Kampala, a member of Bellanet's Ottawa staff will be posted to Kampala for a short period in 2006. This decision is based on the experience with previous regional offices and is designed to help get the office up and running more quickly and identify more clearly the capacity development priorities related to the regional presence.

This is important given that a key goal of the first year of the partnership will be to start up the Harambee project. Harambee is designed to help networks in Africa to increase their respective capacities to employ ICTs and targeted collaborative processes in order to participate as equal players in dialogues affecting African development.

UN Economic Commission for Africa

The coming together of donor interest in investing more heavily in African development and the increased inter-governmental dialogue and coordination in the context of initiatives such as NEPAD, WSIS and the Commission for Africa have given rise to a number of high-level dialogues and forums that will have a substantial impact on shaping African development.

Bellanet is well-placed to not only continue to participate in and have a stronger influence in many of the abovementioned international forums, but also to act as a link between key African civil society organizations and donors and policymakers in these forums. The potential to thereby have a broader influence on donor coordination and – through the support generated in the context of such dialogues for African institutional strengthening – on broader capacity development in Africa is high, and Bellanet is pursuing this avenue through a partnership with the Development Information Services Division of the United Nations Economic Commission for Africa and Connectivity Africa. This partnership will take the form of a shared staff position hosted by the UN Economic Commission for Africa in Addis Ababa.

WATCH FOR:

Harambee is an initiative of the Association for Progressive Communications, Bellanet and the UN Economic Commission for Africa to enhance capacity development in Africa around the use of knowledge and ICTs for collaboration, such that Africa-based organisations are better equipped to play a lead role in development dialogues and action affecting them. Harambee is an initiative carried out under the Partnership for ICTs in Africa (PICTA).

The project will:

- Strengthen existing networks and collaborations in Africa as a result of increasing their access to relevant training and support for knowledge—and ICT-related capacity development;
- Build expertise, based largely in Africa, in the design and implementation of collaborative processes, including conflict resolution and mediation processes, as these are often critical to sustaining partnerships over time;
- Raise awareness of African organisations of the potential for collaborative processes to strengthen their collective capacity to effect change;
- Create a body of research that will act as a valuable resource on a variety of techniques, conceptual frameworks, indicators, etc., relating to facilitation, knowledge sharing, communication and other collaboration-related issues such as gender considerations.



KNOWLEDGE SHARING

“KM4Dev is probably the only site I know of which brings the whole development community together, so that we see how much we all have in common as a group.”

Steve Glovinsky,
UNDP

“Being a member of the KM4Dev community has helped me gain a greater understanding of knowledge management in the context of a development-oriented organization such as ours, and has offered me some insight into tools and techniques to promote knowledge management and sharing.”

Paul Neate,
International Plant Genetic
Resources Institute, Rome

Bellanet believes that learning is at the heart of knowledge sharing and that as a result of KS, the development community can respond more effectively to new (or old) development challenges. From its starting point in the broad field of Knowledge Management over six years ago, Bellanet has progressively focused its energy on using and developing appropriate knowledge sharing approaches, and building capacity around applying those approaches. Using a variety of different techniques such as peer assists, after action reviews, storytelling and systematization, to creative facilitation techniques such as Open Space, and the innovative use of video to capture learning, Bellanet is constantly looking at new ways to share development experiences in order to learn from them.

Goals of the KS program:

- To support KS capacity development and partnerships in the international development community, both in the North and South, through the use and promotion of concrete and practical KS approaches;
- To use KS approaches to improve livelihoods, solve development issues and to innovate;
- To develop capacity in documenting and diversifying KS approaches and learning across regions.



Projects

CGIAR Knowledge Sharing Project [\[new\]](#)

This is one of fifteen projects that make up the ICT-KM Program of the CGIAR group of international agricultural research centres. The goal is to foster a learning-oriented knowledge sharing culture in the CGIAR. Bellanet's contribution to the project puts an emphasis on capacity development and empowerment of CGIAR staff in support of planning and implementation of their own KS activities. *[Partner: CGIAR]*
www.ciat.cgiar.org/cgiar/knowledge_sharing/home.htm

Honduras Learning Systems

Bellanet LAC and Acceso are working with CIDA-IDRC and Red de Desarrollo Sostenible on a six-month learning process to assist local researchers in the design and implementation of a project proposal to analyze and improve knowledge sharing processes between organizations working for sustainable development in Honduras. *[Partners: Acceso, IDRC, CIDA, RDS]*

KariaNet

The Knowledge Access in Rural Interconnected Areas Network (KariaNet) is a multi-stakeholder partnership between IFAD, IDRC and IFAD-funded projects in the Middle East and North Africa. The network provides a platform for capturing and sharing knowledge at the local, national and regional levels through the exchange of information and experiences of project leaders and stakeholders in Egypt, Morocco, Jordan, Sudan and Tunisia. Bellanet provides support in building of capacities for knowledge sharing. *[Partners: IDRC, IFAD]*

KM4Dev Community of Practice

Bellanet facilitates the growing KM4Dev community of practice. This year the KM4Dev Core Group was created to ensure sustainability and continuity; community volunteers provided case studies and interviews of relevance. A chapter on the community's use of rotating peer assists was published in the second edition of *Learning to Fly*, a seminal book on knowledge management, and Bellanet created a training module on knowledge capture for the June KM4Dev workshop, to build capacity around using peer assists and after action reviews. *[Partners: Hivos, INASP, KIT, ODI, Sparknow, SDC, Skat Foundation]* www.km4dev.org

Historias de Vida

The Bellanet LAC team is implementing a project focused on the cooperative sector, as it positions itself as an alternative to the models imposed by the market economy and globalization trends. Using life stories and qualitative methodologies, the team will interview the key actors of the cooperative movement in Costa Rica to capture their knowledge, values and views.

FEATURED ACTIVITY

PeaceNet [\[new\]](#)

PeaceNet's goal is to create a congenial environment for promoting peace and democracy in Nepal. Its main objective is to enhance knowledge sharing mechanisms and practices on peace and democracy among political party leaders including insurgent groups and civil society professionals. Working jointly with SAP-Nepal, Bellanet will conduct a study on the work of over 200 organizations working in the country as part of a larger effort to enhance their impact on issue of peace and democracy.

[Partner: Danida]

WATCH FOR:

- First issues of KM4Dev Journal produced to deepen the community's learning.
- Upcoming contributions to the ILAC Brief Series



WeConnect [\[new\]](#)

This is a collaborative project involving Bellanet, IICD and Oneworld as members of the Building Communications Opportunities (BCO) Alliance. The project aims to catalyze policy change and through such change, the impact and sustainability of ICT for development. Specifically, the project seeks to improve understanding of ICT for development among decision-makers in the local offices of bilateral donors. Bellanet Asia will be leading the process in Nepal, in collaboration with Oneworld International, IICD and Panos.

[Partners: IICD, Oneworld, Panos]

Knowledge Sharing for Problem-solving in the Pursuit of MDGs in India [\[new\]](#)

Knowledge sharing through thematic communities is at the heart of the problem-solving strategy that UNDP is proposing for pursuing Indian development goals and Millennium Development Goals (MDGs). Bellanet assisted UNDP in India, the champions of the project, with a KS awareness-raising session with heads of UN agencies and program staff, and also trained facilitators of communities of practice. *[Partners: UNDP India]*

ENRAP – Electronic Networking for Rural Asia/Pacific – Phase 2

ENRAP is an initiative to support Internet use among rural development projects in the Asia Pacific region. Bellanet's role has evolved from a focus on technical support to support for learning and strengthening of knowledge sharing within the network. During ENRAP's Regional Meeting held in Bangkok in June, Bellanet International and Bellanet Asia teamed up to lead an Open Space session which explored ideas and challenges related to sharing and networking among members of the network. *[Partners: IDRC, IFAD]* www.enrap.org

IDRC Networks Working Group

As part of a continuous engagement with IDRC's Program Initiatives and because of its interest in networks, Bellanet is an active member of the IDRC Networks Working Group. Bellanet provides strategic advice on the design of an evaluation of IDRC-supported networks. *[Partner: IDRC]*

Nutrition and Gender Initiative [\[new\]](#)

The Nutrition and Gender Initiative is building the evidence base for and disseminating information on how to improve nutrition outcomes throughout the lifecycle, especially on how outcomes can be improved by enhancing women's roles and status, decision-making capabilities, and control over resources. In collaboration with the International Centre for Research on Women, Bellanet designed the process for the first meeting of the Initiative's partners held in Accra, Ghana. *[Partner: International Centre for Research on Women]*

Completed

Africa Regional Workshop on Knowledge Sharing for Development [\[new\]](#)

Bellanet designed and facilitated a KS Workshop to address issues of research communication and knowledge sharing in Africa. The session was part of the Sixth Annual Global Development Conference that took place on January 24-26, 2005 in Dakar, Senegal. The theme of the conference was 'Developing and Developed Worlds: Mutual Impact'. *[Partners: GDN, IDS, World Bank, DFID]*

Learning and Evaluation Action Program (LEAP) IMPACT

LEAP IMPACT is a community of practice devoted to the issue of monitoring and evaluation of information services, products and projects. Bellanet provided an online space for the group and participated in the discussion. *[Partners: CTA, FAKT Consult, GTZ, IICD, KIT]*
www.dgroups.org/groups/leap/impact

CIDA Knowledge Sharing Workshops [\[new\]](#)

CIDA's Knowledge Management Secretariat partnered with Bellanet to deliver two workshops on concrete knowledge sharing approaches and methods. Bellanet developed these workshops in conjunction with CIDA and KM consultant Nancy Dixon, author of Common Knowledge. *[Partner: CIDA]*

IICD Livelihoods Thematic Network [\[new\]](#)

Bellanet assigned a Program Officer to IICD in the Netherlands for several months to coordinate a Thematic Network on ICT and agricultural livelihoods. The officer commissioned a sector impact study organized a cross-country learning event for IICD partners and established links with international and national parties with expertise in the agriculture sector. *[Partner: IICD]*

Networking and Knowledge Management by Regional Organizations Working in the Field of Natural Resource Management in Asia (NeRO-Asia)

The NeRO-Asia pilot project provided a face-to-face and electronic forum to share local experiences around networking in the field of natural resource management in South Asia. Bellanet supported knowledge sharing and networking activities to create a locally relevant and culturally acceptable process. Outputs from the project were published in 2005. *[Partners: ASEAN-ReFOP, GTZ, ICIMOD, Mekong River Commission]*





OPEN DEVELOPMENT

Bellanet's Open Development program area started as an experimental initiative and has now grown into a very active set of activities aimed at fostering an open and collaborative approach to software production, information sharing, and content development and dissemination.

Behind every technology solution there is innovative thinking, knowledge and enthusiasm. The prevailing commercial model of software production and dissemination is based on the need to protect market niche through secrecy, centralized control and strict copyright protection. But this model can lower the incentive to explore technology applications that offer great social benefits to large groups or small local communities, but for which there is little or no commercial market.

Bellanet is actively promoting Free/Libre and Open Source software (FLOSS), and with our partners in the South we support communities created around open source initiatives. A two-year study of FLOSS as a tool for development in Latin America and the Caribbean is underway. In the area of information standards, Bellanet is finding ways to filter and find relevant information. This is increasingly important as the amount of information about development on the Internet continues to grow. Bellanet is helping develop and implement standards for project-related information; we are also leading efforts to make it easier for people to find online dialogues that are relevant to their interests. In the area of open content, Bellanet continues to support ItrainOnline, which is based on open content principles, and to license many of its publications under the GNU Public Documentation License.



Projects

Free/Libre Open Source (FLOSS) Dgroups

This is a project to redevelop the Dgroups software application in a FLOSS environment in collaboration with other software developers. The completed project will produce both a free discussion platform and a better collective understanding of the process of creating open source software. *[Partners: IDRC]*

FLOSS Development

In addition to creating open source software such as OPA, an application to manage the review of project proposals, Bellanet is continually examining and comparing open source tools for both the desktop and server environments. Informal papers such as “Desktop Migration to Free/Libre and Open Source Software at Bellanet” record these experiences.

ITrainOnline

ITrainOnline is a collaborative initiative to offer training manuals for computer, Internet use and knowledge sharing. Bellanet continues its engagement through the evaluation of specific products, such as Multimedia Training Kit produced by APC in collaboration with UNESCO. Materials are licensed under an open content agreement on free and fair sharing of information. *[Partners: APC, FAO, IICD, INASP, UNESCO, OneWorld]* www.itrainonline.org

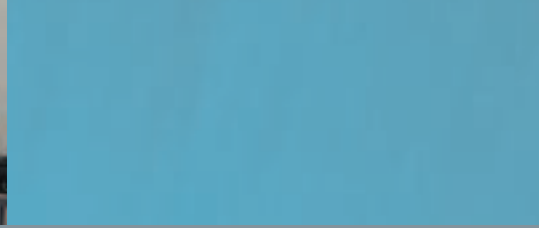
FEATURED ACTIVITY

Study of Open Source in Latin America and Caribbean

Bellanet LAC, in partnership with IDRC, is conducting a study of the processes of adoption, development and use of open source software in Latin America and the Caribbean. Through a participatory methodology the project includes local actors, institutions and networks in a reflective process to understand the role and impact of open source in the region. *[Partners: Acceso, IDRC]*

WATCH FOR:

- Bellanet Asia and SAP Nepal are publishing Nepali and Hindi versions of the *Guide to Open Content Licenses* by Lawrence Liang
- Implementation of Open Source version of Dgroups



“Sandbox” of ICT Innovation

As part of the Digital Convergence Strategy of IDRC, Bellanet is managing a collaborative learning project that experiments with emerging technologies in a development context. The project explores technologies such as WiFi and Voice Over Internet Protocol for their potential to enhance the effectiveness of development activities. *[Partner: IDRC]*

Completed

Open Source Community Spaces

Open Source Community Spaces are online collaboration environments using open source tools, which Bellanet customized to meet the needs of various development communities and networks. *[Partners: AED, CGIAR, IDRC, USAID]*

Accessible Information on Development Activities (AiDA)

Hosted by the Development Gateway Foundation, AiDA applies common standards to provide an annotated directory of planned, current and completed development activities. Bellanet sat on the Steering Committee and was a member of the AiDA management and implementation team. *[Partners: Development Gateway, OECD-DAC]*
www.developmentgateway.org/aida

Open Content Workshop in Nepal *[new]*

Bellanet Asia, SAP International and SAP Nepal organized a three-day awareness raising program on Open Content and Creative Commons licensing in March 2005 in Kathmandu. The event included delegates from every sector of society including rural participants.

[Partner: South Asia Partnership]

FEATURED ACTIVITY

Open Source Solutions for OKN [\[new\]](#)

Bellanet provided advice and assistance in the development of information standards and Open Source architectures for the Open Knowledge Network. Using its expertise and knowledge, Bellanet supported OKN in the creation of appropriate tools for their work. *[Partners: OKN]* www.openknowledge.net

Online Proposal Appraisal Software (OPA)

OPA software developed by Bellanet is an open source Internet-based application for the submission and review of proposals. The software continues to gain users in the development community as a tool for managing small grants and other such programs. For example, the Global Development Network uses OPA to manage its awards program. *[Partners: GDN, IDRC, Kincite]* www.bellanet.org/opa

Kuba – Online Communities and Open Standards

Through the development and use of common standards, Kuba aimed at facilitating the exchange of metadata about online communities. With the support of the World Health Organization and DFID, Bellanet facilitated a collaborative research and needs analysis. Bellanet also managed the process of designing and implementing the system using appropriate technologies. *[Partners: DFID, WHO, MicroAid]* www.dgroups.org/groups/kuba





ONLINE COMMUNITIES

Bellonet's Online Communities program area is designed to provide facilitation, advice, raise awareness and develop capacity in the use of Internet tools to support development dialogue, with particular emphasis on issues of equitable access and participation.

Helping organizations to network effectively online involves helping people not only to participate, but also to initiate and facilitate online dialogues on issues of policy and practice. Online communities can make it possible for Southern partners to take greater ownership of the development processes affecting them.

Over the past year, Bellanet has continued to facilitate many online communities. In forums such as the KM4Dev community, the Dgroups Partnership, Open Knowledge Network Metadata Standards group, a variety of CGIAR discussions, and Software Libre LAC, Bellanet facilitators help create an inclusive discussion environment where participants feel comfortable sharing their experiences and expertise with their peers.



Projects

CGIAR E-Publishing Facilitation [\[new\]](#)

Bellanet facilitated online discussions for the CGIAR's ICT-KM E-Publishing project. The discussions focussing on organizational publishing practices and needs took place over a two-month period leading to a face-to-face workshop. *[Partners: CIAT, IPGRI]* ictkm.cgiar.org

Dgroups

Bellanet and partners established and support Dgroups, a shared platform for development dialogue that is home to over a thousand groups and communities. Dgroups is a non-commercial, easy-to-use discussion platform accessible to low-bandwidth Internet users, especially in the South. This year Bellanet created a peer support network for Dgroups administrators, where they can answer each other's questions and find solutions for common problems. *[Partners: DFID, Hivos, ICA, IICD, Oneworld, UNAIDS, World Bank]* www.dgroups.org

HDFNet – South Asia Human Development Forum Online

Bellanet provides strategic advice, technical support and training to the South Asia Human Development Forum. *[Partners: CIDA, SAP]* www.hdfnet.org

Medicinal Plant Network (MedPlant)

MedPlant is a global “network of networks” devoted to the sustainable use and conservation of medicinal plants. Bellanet continues to host the platform and provides strategic & technical advice to the network as needed. *[Partner: IDRC]* www.medplant.net

WATCH FOR:

The Dgroups partnership has largely achieved its original goal, which was to create a simple technical platform to meet the needs of the development community. Over the next year, the focus of the partnership will be to promote the effective use of Dgroups for online networking. The partners and members plan to strengthen online collaboration by pooling their skills and knowledge and undertaking various joint learning activities and participating in the WSIS process.



Mountain Forum Dialogues

Bellanet hosts 13 Mountain Forum discussion lists related to sustainable development in mountain environments. The lists are mirrored on the Mountain Forum website.

[Partner: Mountain Forum] www.mtnforum.org

Partnership for ICTs in Africa (PICTA) [new]

Bellanet is a founding member of this partnership of organizations implementing ICT projects in Africa, supporting dialogue among the members. [Partners: UNECA, IDRC]

www.uneca.org/aisi/picta

Shared Calendar

Bellanet provides a shared online calendar that enables partners to maintain an events calendar on their website and also allow their events to be visible in a shared calendar with those of their partners. [Partners: ADEA, APC, ECDPM, ICA, IICD, INASP, MPRI]

www.bellanet.org/calendar

Localization of ICT for Development Materials [new]

Bellanet Asia is adapting key documents on ICT and development for civil society and grassroots organizations in Nepal and the South Asian region. The first such work is the translation into Nepali of the IDRC publication Letter to Aunt Ofelia.

Completed

Virtual Parliament of the Americas

Bellanet assisted the Inter-Parliamentary Forum of the Americas (FIPA) and the Parliamentary Centre in the creation of a Virtual Parliament of the Americas in order to promote inter-parliamentary harmonization through strengthening dialogue and interaction between and among parliamentarians and legislative staff in the FIPA member countries. [Partner: FIPA]

Evaluation of Collaboration Tools for the CGIAR [new]

Bellanet facilitated an online dialogue to consider needs for supporting different kinds of online dialogues within the Consultative Group on International Agricultural Research, a family of agricultural research institutions around the world. The participants had the opportunity to explore a number of different applications and discuss the advantages and disadvantages of each option. Based on these discussions, Bellanet prepared a report with recommendations on the most appropriate tools.

[Partner: CGIAR]

FEATURED ACTIVITY

Workshop on ICT for Development [\[new\]](#)

Bellanet Asia co-organized a one-day workshop on ICT in education and development in Kathmandu. Participants shared different perspectives on the impact of ICTs on development processes and poverty alleviation in Nepal. *[Partners: SAP Nepal, FIM Nepal]*

Workspace for Gender Responsive Budget Initiatives

Bellanet hosted an online space for the Gender Responsive Budget Initiatives project, a collaborative effort between UNIFEM, The Commonwealth Secretariat and IDRC. The initiative supports government and civil society in analysing national and/or local budgets from a gender perspective and applying this analysis to the formulation of gender responsive budgets. *[Partners: Commonwealth Secretariat, IDRC, UNIFEM]*





CORPORATE HIGHLIGHTS

Learning

“A learning organisation is aware of its assets in terms of experiences, organises its work around its experiences [...] and cares about developing its competence through looking for innovations.”

*Walter Fust
Director of SDC*

The nature of Bellanet’s work calls for continuous reflection and innovation in order to be able to advise our partners appropriately and refine our approaches in response to changes in the development landscape. The keystone of Bellanet’s capacity for ongoing learning is the recognition that our greatest asset is our staff. In other words, people’s knowledge is our capital.

Facilitation of learning is a very important aspect of many of our projects and activities, and the test bed for these approaches is in many cases Bellanet itself. For example, after action reviews, peer assists, Open Space workshops, online community facilitation and the use of collaborative technologies such as Wiki and Blogs are all used to facilitate learning and collaboration within Bellanet as well as in the project setting. This is a form of active research, or learning by doing, as projects are implemented and partnerships nurtured and this processes also help us ensure that experiences of staff are systematically captured and shared.

Communities are the best repositories for knowledge, allowing one to tap into the experiences and wisdom of many rather than a few. Therefore we try to both participate in and help to sustain communities of interest and communities of practice whenever we can.

Bellanet staff are more often designers and facilitators of workshops than participants, but where possible we take advantage of the chance to learn from others in such settings. Opportunities for face-to-face interaction in a community setting are essential for us to continue to expand our knowledge.



The growth of our team through regional partnerships with AITEC Uganda, South Asia Partnership and Fundación Acceso has greatly extended the scope of learning. We are all challenged to help each other to develop our institutional capacities.

We have learned a great deal about how to work together virtually over vast distances and time zones. Some of the practical tools and techniques we have used include:

- software for document creation and sharing, scheduling, brainstorming and other collaborative activities;
- combining various communication tools for teleconferences, including Voice Over Internet Protocol (VOIP), regular conference telephone, instant messaging and Wiki for note-taking;
- different meeting and reporting formats to accommodate different work environments, time zones, and Internet access;
- different organizational structures and roles in response to new strategic relationships. We have learned the importance of ensuring that roles and responsibilities are clear to all. Managing the complex and increasingly diversified process of financial resource generation and allocation is another area where new organizational structures may be required.

Although at times there appears to be a bewildering array of choices of technologies, processes and relationships, we believe our conscious learning approach, which includes a willingness to experiment with new things, allows us to derive value from our activities, to appropriate the practices which work well, and to identify areas where we and our partners can continue to improve our shared learning and respective contributions to development.

Gender and diversity

There is an ongoing dialogue within Bellanet on how to mainstream issues of gender and diversity in our work. Bellanet produced a Statement of Intent on Gender and Diversity that we are using to highlight these dialogues for our partners and ask that they hold us to the standards contained in the Statement. We have increased our efforts with respect to gender and ICTs through internal capacity development (workshops) and in project implementation. In the LAC region we are examining barriers women face in Costa Rica in the Information Technology sector by working with government, academia, civil society and private enterprise to develop guidelines and initiatives towards gender-equity in the IT sector, and researching the engagement of women in Free/Libre and Open Source Software initiatives in the region.

FEATURED ACTIVITY

Bellanet LAC is conducting a research project into women's role and participation in science and technology fields, with special focus on ICTs in Costa Rica. The project is part of a larger initiative of the International Institute for Sustainable Development, which aims at harmonizing the "visions of the emerging information society with the principles and priorities articulated by the United Nations Millennium Development Goals (MDGs) and the World Summit on Sustainable Development (WSSD)." Bellanet and a number of NGOs participating in this initiative will present the results and recommendations stemming from the research for the Next Generation Policy Directions Project during the Summit in Tunis.



Technical Capacity

Technical support in the regions

Providing effective technical support to Bellanet teams in different regions and time zones is a challenge. Having more technical capacity in the regions improves the quality of services greatly. A new program/technical officer joined the Bellanet Asia office this year. He brings his experience as a software engineer, working on web-based information systems for institutions including international cooperation agencies.

Infrastructure

Bellanet services operate on fourteen servers. Eleven use FLOSS operating systems such as Redhat Linux, FreeBSD, Suse Enterprise Server and Fedora Linux. The other three use Windows 2000. Four servers were replaced in the last year with enterprise class hardware. This also helped to reduce the total amount of hardware in service. Bellanet plans to introduce more enterprise class hardware servers in the coming year.

The servers host a wide range of services including:

- Dgroups
- Lyris and GNU Mailman mailing list managers
- Postnuke community platforms
- Wiki and Blog platforms
- LDAP authentication
- Novell/SUSE Open Exchange Server

Improved Dgroups support

The number of groups and individuals using Dgroups has grown considerably. The process for handling requests for technical support to users was improved in several ways. A Frequently Asked Questions (FAQ) page was developed, and four discussion groups were created for Dgroups administrators (one for each of the four language groups). In addition, a Help page was developed to point users to the right information resources and channels.

Sandbox – Experimenting with new technologies

Bellanet manages a pilot project with the nickname “the Sandbox” as part of IDRC’s Digital Convergence Strategy. The Sandbox is a place to experiment with emerging ICTs for wireless networking, video and multimedia, internet telephony (VOIP), online collaboration software and other tools that have potential to be used in developing countries and among development partners. The project generates insights into viable technologies and also the process of innovation and approaches to technology adoption, with the aim of empowering users to make their own technology choices.

FEATURED ACTIVITY

Technologies in use

Technology	Web site
Operating Systems	Fedora Linux: http://fedora.redhat.com FreeBSD: http://www.freebsd.org Windows NT http://products.enterpriseitplanet.com/
Internet Applications	Mozilla FireFox: http://www.mozilla.org/products/firefox Mozilla Thunderbird: http://www.mozilla.org/products/thunderbird Novell Evolution: http://www.novell.com/products/evolution
Office Suite	OpenOffice.org: http://www.openoffice.org Microsoft Office: http://www.microsoft.com
Synchronous Communication and Collaboration	Skype: http://www.skype.org Jabber server: http://www.jabber.org IRC server: Dancer ircd http://www.freenode.net Yahoo Messenger: http://messenger.yahoo.com Gaim (multi-protocol client): http://gaim.sourceforge.net DyCE Instant Messenger: http://www.go4teams.com/content_en/messenger/g4t_messenger.html
Asynchronous Communication	GNU Mailman: http://www.gnu.org/software/mailman Lyris: http://www.lyris.com
Groupware	SuSE Linux Openexchange Server: http://www.novell.com/products/openexchange
Wiki	TWiki: http://twiki.org
Blog	Word Press: http://wordpress.org



Communications

This is the era of the voices; an era in which voices soft and loud, eloquent and fragmented, convincing and argumentative, inspiring and desperate, audacious and timorous, big and small, printed and verbal fill the spaces where silence used to prevail.

Bellanet is one of those voices working to improve collaboration in the international development community through the promotion of continuous learning and strategic use of ICTs. Keeping people at the centre of our work and goals, we place a premium in reaching **the people** within the sea of voices.

Reaching our audience is challenging, as our voice has to be convincing, inspiring, audacious, and jargon-free to deliver information that is relevant and applicable to development work. Various **tools** help us to do this: mailing lists, Dgroups workspaces, websites, Blogs and our participation in specialized communities of practice and dissemination networks. Bellanet-L is one example, with a sustained membership of over 1500 subscribers. To join, send a message: join-bellanet-l@lyris.bellanet.org.

The challenge only inspires Bellanet to make efforts to reach people in more languages. We are using Blogs and other communications means in Spanish, such as the space created by the office in Latin America and the Caribbean (open.bellanet.org/axbe). We maintain our main website www.bellanet.org in French and English, and we publish a newsletter and other promotional material. In our office in Nepal, we are also working on the localization of materials into Nepali and other languages.

Bellanet continues to work to ensure that our voice inspires **people** to make effective use of **tools** for **collaboration processes** in development.

WATCH FOR:

- Bellanet Blogging – a space for Bellanet to share musing and findings of its technological explorations
- Multimedia Corner – a showcase for multimedia productions

Financial Overview

All amounts in Canadian Dollars (CAD) Millions

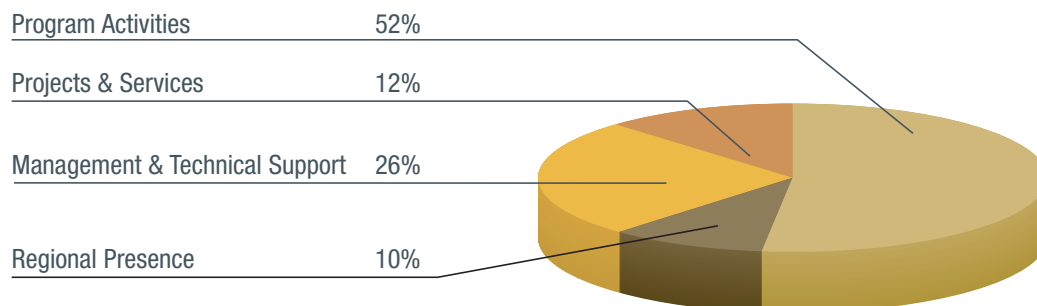
10 Year Revenues April 1 1995 to March 31 2005			
	1995/1996 to 2003/2004	2004/2005	10 year total
Core funding	10.54	.67	11.21
Contracts	3.73	.33	4.06
Total	14.27	1.00	15.27

10 Year Expenditures April 1 1995 to March 31 2005	
Previous years 1995/1996 to 2003/2004	10.37
Current year 2004/2005:	
Program activities	.93
Management and technical support	.47
Regional presence	.18
Projects and services	.22
Total expenses 2004/2005	1.80
10 year total	12.17

Budget for April 1 2005 to March 31 2007	
Fund balance at April 1, 2005	3.10
Anticipated revenues (contracts)	.40
Total projected revenues	3.50

Projected expenditures for 2005/2006	
Program activities	.92
Management and technical support	.44
Regional presence	.37
Projects and services	.27
Total projected expenditures for 2005/2006	2.00

Projected expenditures for 2006/2007	
Program activities	.95
Management and technical support	.43
Regional presence	.41
Projects and services	.11
Total projected expenditures for 2006/2007	1.90



BELLANET'S OUTREACH

Events

PLACE	DATE	EVENT
Cali, Colombia	April 2004	Co-organized, facilitated & presented at a preparatory session of the CGIAR Knowledge Sharing Initiative
Ottawa, Canada	April 2004	Designed and facilitated the After Action Review of the IDRC Research Information Management Service Virtual Research Communities
Kathmandu, Nepal	April 2004	Participated, co-facilitated sessions & presented at the Annual Strategic Planning Meeting of the Mountain Forum Secretariat
Toronto, Canada	April 2004	Attended and presented at the 55th Annual Council on Foundations Conference
San José, Costa Rica	May 2004	Facilitated sessions and participated in the Global Knowledge Partnership Executive Committee Annual Strategic Planning Meeting
San José, Costa Rica	May 2004	Organized an facilitated Annual Dgroups Partnership Meeting
Toronto, Canada	May 2004	Attended Open Source Conference organized by the University of Toronto
Gatineau, Canada	May 2004	Co-organized, facilitated and presented at CIDA's Learning Before, During and After Workshop
Kathmandu, Nepal	May 2004	Participated in a workshop organized by the Information Security Committee of Computer Association of Nepal
Entebbe, Uganda	May 2004	Participated in workshop entitled "Handheld Computers in Africa: Exploring the Promise for the Health Sector" organized by SATELLIFE
Addis Ababa, Ethiopia	May 2004	Co-organized, co-facilitated and participated in the PICTA meeting to discuss the Knowledge Consortium for Africa in collaboration with APC and UNECA
Porto Alegre, Brazil	June 2004	Presented and attended the 5th International Forum on "Software Livre" and First Encounter of Women in Open Source
Bangkok, Thailand	June 2004	Facilitated and participated in ENRAP II Regional Meeting/Mid-term Review Workshop
Cali, Colombia	June 2004	With The Resources Group, co-organized & co-facilitated a Knowledge Sharing Workshop as part of the Institutional Learning and Change initiative at the CGIAR
Bonn, Germany	June 2004	Participated in the Development Gateway Forum and AiDA Steering Committee meeting
Zeist, The Netherlands	June 2004	Facilitated a session at the Europe's Forum on International Cooperation (EUFORIC) Annual General Meeting
The Hague, The Netherlands	June 2004	Conducted and facilitated an Open Space session with the International Advisory Board of IICD
Kathmandu, Nepal	June 2004	Organized and facilitated the KS Meeting on Telecentres in Nepal
Washington, USA	June 2004	Co-designed, co-organized & co-facilitated a workshop on "Knowledge Sharing for Development: A Learning Activity" with the World Bank, USAID and UNDP
Washington, USA	June 2004	Attended the "Restoring Balance Together" Conference organized by World Bank Institute and World Bank Staff Exchange Program
The Hague, The Netherlands	July 2004	Participated in a working session/meeting of the Open Source Dgroups Team with IICD, IDRC, DFID
New Delhi, India	July 2004	Participated in the workshop "Mission 2007: Every Village a Knowledge Centre" organized by M. S. Swaminathan Research Foundation and OneWorld South Asia in partnership with the National Academy of Agricultural Sciences
Kathmandu, Nepal	July 2004	Participated and presented at the Annual Review and Planning Meeting of the South Asia Partnership – Nepal
Kathmandu, Nepal	July 2004	Attended panel discussion on "Language Technology and the Role of Information Technology" organized by the Nepali Language Steering Committee
Kathmandu, Nepal	July 2004	Attended a talk on Language and Technology, as part of the Localization Project in Asia
Yogyakarta, Indonesia	August 2004	Co-organized and facilitated the NeRO-Asia regional Workshop
Barcelona, Spain	August 2004	Delivered presentation and attended the 18th World Volunteer Conference,
San José, Costa Rica	August 2004	Organized, hosted & facilitated a meeting with the Open Source LAC project with participants from Mexico, Dominican Republic, Nicaragua, Peru, Argentina and Brazil
Geneva, Switzerland	August 2004	Participated in the Building Communications Opportunities Alliance Annual Members Meeting.
Geneva, Switzerland	September 2004	Attended the OECD-DAC/SDC Bilateral Donor Agencies Meeting
Port-Louis, Mauritius	September 2004	Attended, facilitated sessions and delivered presentations at the PICTA Annual Meeting
Cape Town, South Africa	October 2004	Advised on facilitation and participated in the workshop/meeting of Open Knowledge Network African Hubs
Cape Town, South Africa	October 2004	Presented and attended "ActionApps Camp" organized by the Association for Progressive Communications
Ottawa, Canada	November 2004	Designed and facilitated the strategic planning session for the Evaluation Unit of IDRC
Kathmandu, Nepal	November 2004	Provided strategic advice in a two-day planning meeting for the GTZ NeRO-Asia project
New Delhi, India	November 2004	Provided strategic advice and training to facilitators and resource persons working with Communities of Practice to monitor MDGs at a session organized by UNDP-India in collaboration with GTZ
Addis Ababa, Ethiopia	November 2004	Co-organized and facilitated the CATIA Annual Meeting Open Space Session & Semi-annual Meeting

Tegucigalpa, Honduras	November 2004	Organized and facilitated a Knowledge Sharing “Conversatorio” session with RDS (Sustainable Development Network)
Toronto, Canada	November 2004	Delivered a presentation and participated in “Toronto Penguin Day” organized by The Commons Group
Cali, Colombia	November – December 2004	Designed, planned, facilitated and co-implemented CIAT’s Knowledge Sharing Week in collaboration with the working team
Obregón, México	December 2004	Provided KS advise and co-facilitated the Wheat Thematic Research Group’s Core Team Meeting at the International Maize and Wheat Improvement Center (CIMMYT)
Washington, USA	December 2004	Advised officials from International Center for Research on Women on the design and planning of a KS workshop in Ghana
Ottawa, Canada	December 2004	Designed and hosted an informal session on chat and instant messaging applications in the workplace in collaboration with IDRC
New Delhi, India	December 2004	Participated in the “Information Society and Sustainable Development: Next Generation Policy Direction Project Inception Workshop” organized by the International Institute for Sustainable Development
New Delhi, India	December 2004	Presented at a workshop entitled: “Women in E-governance: Opportunities and Challenges” organized by Department of Library and Information Science at Annmalai University, India
Jakarta, Indonesia	January 2005	Provided strategic advice on knowledge sharing to officials from the Center for International Forestr Research and the International Water Management Institute
Dhaka, Bangladesh	January 2005	Co-organized and participated in the ICT component of the South Asia People's Summit
Montreal, Canada	January 2005	Delivered a presentation on the Open Source movement in Latin America & Caribbean at the University of Quebec at Montreal
Antigua, Guatemala	January 2005	Participated in the Global Thematic Meeting entitled “Economic and Social Implications of ICT” as part of the WSIS PrepCom2
Colombo, Sri Lanka	January 2005	Designed and co-facilitated a Knowledge Sharing Meeting at the International Water Management Institute
Dakar, Senegal	January 2005	Attended the Sixth Annual Global Development Conference organized by the Global Development Network
London, England	January 2005	Participated in strategic planning meeting of the Building Communications Opportunities Alliance
Cairo, Egypt	February 2005	Facilitated two sessions & participated in the Start-up Workshop of KariaNet
San José, Costa Rica	March 2005	Designed, organized, facilitated and hosted the first Knowledge Sharing Workshop with Central American Actors from the Social Economy Sector
Kathmandu, Nepal	March 2005	Participated in the South and South-West Asia Conference in preparation for WSIS
San José, Costa Rica	March 2005	Designed, organized, presented and facilitated training workshop to assess the Social Impact of ICTs on civil society organizations in Central America
Obregón, Mexico	March 2005	Assisted in the design and facilitation of the Wheat Thematic Research Group Two-day Workshop at CIMMYT
Ottawa, Canada	March 2005	Designed and organized a workshop on the use and integration of secure WiFi technologies in the workplace
Oxford, United Kingdom	March 2005	Co-organized and participated in the Dgroups Partnership Governance Sub-Committee Meeting in collaboration with INASP
San José, Costa Rica	March 2005	Designed and hosted a meeting with key actors of the Open Source Movement Latin America & Caribbean
Kathmandu, Nepal	March 2005	Participated at the South Asia Partnership International Strategic Planning Meeting
Kathmandu, Nepal	March 2005	Designed, organized and hosted a meeting on ICTs for Partnership Building in collaboration with SAP-Nepal
San José, Costa Rica	March 2005	Participated in Fundación Acceso Strategic Planning Meeting

Publications and presentations

LAMOUREUX, Lucie. “KM4Dev Community’s Use of Rotating Peer Assists” in *Learning to Fly: Practical Knowledge Management from Leading and Learning Organizations* by Chris Collison & Geoff Parcell. Capstone Press. 2004

LAMOUREUX, Lucie. (Compiler) “Bellonet: Customizing Tools to Enable Knowledge Sharing in the International Development Community” in *Knowledge Management Tools and Techniques: Practitioners and experts evaluate KM solutions* edited by Madanmohan Rao. Oxford, Elsevier Butterworth-Heinemann, 2004

ZÚÑIGA, Lena. “FLOSS in Latin America & Caribbean: A social movement for freedom of knowledge” in *Information for Development Magazine*, October 2004 www.i4donline.net/oct04/floss.asp

ZÚÑIGA, Lena. “La Ética Hacker en las Comunidades de Software Libre en América Latina y el Caribe” Manuscript. San José, Costa Rica. January 2005 www.rockcentro.com/lena/etica_hacker_LAC.html

ZÚÑIGA, Lena. “La Libreta.net: Un Multimedia Interactivo para el Intercambio de Conocimiento” Manuscript. Universidad Nacional de Educación a Distancia, Madrid, Spain. 2005

Online dialogues

This is a selection of the many discussion lists and workspaces hosted by Bellanet.

administrators-en	Dgroups Administrators Peer Support Network
aida	AiDA Management Team
alianzas-iipm	Mining Policy Research Initiative Working Group
bdo	Building Communications Opportunities Programme
bco-wsis	BCO partners planning space
bellanet-l	Bellanet Information Dissemination List
bellanet-africa	Bellanet Africa Discussion Space
bellanet-diversity	Bellanet's forum for discussions on diversity & gender considerations
bisc-cl	Bellanet International Steering Committee
cifor-annual-meeting	CIFOR Annual Meeting
cifor-ks-pilot	CIFOR KS Pilot
cifor-log-teams	CIFOR Logistic Teams
cimmyt-ks-pilot	CIMMYT's KS Pilot Team
cimmyt-wheat-group	The Disciplinary Group of Wheat Improvement Scientists at CIMMYT
cgiar-collabtools	CGIAR Evaluation of Online Collaboration Tools
cgiar-epub	CGIAR ICT-KM E-Publishing Project
cgiar-km	Knowledge Management at CGIAR
cgiar-ks-cifor	Virtual Networks at CIFOR
cgiar-ks-ilac	KS-ILAC group
dg-partners	Dgroups Partners
enrap-tech-cl	ENRAP Technical Discussion
executive-cl	Global Knowledge Partnership Executive Committee
floss-app-asia	UNDP Floss Application in Asia
gender-resource-tenure	Gender, Natural Resource Management and Globalization
hdfnet	South Asia Human Development Forum (HDFNET) - General
hdfnetfocal	HDFNET Focal Points
ict4d-futures	ICT4D Program Dialogue (IDRC)
iford-cl	International Forum for Research Donors
ito-editors	ItrainOnline Editors
ito-partners	ItrainOnline Partners
km4dev-l	Knowledge Management for International Development
membership-cl	Global Knowledge Partnership Membership Committee
mf-admin	Mountain Forum - List Administrators
mf-africa	Mountain Forum - Africa
mf-asia	Mountain Forum - Asia
mf-europe	Mountain Forum - Europe
mf-lac	Mountain Forum - Latin America & Caribbean
mf-namerica	Mountain Forum - North America
mf-summary	Mountain Forum - Summary
mf-women	Mountain Forum - Women
mtn-forum	Mountain Forum – General
OKN	Open Knowledge Workspace
ocen	Open Content Exchange Network
picta-capacity-cl	ICT Capacity Development in Africa
picta-cl	Partnership for ICTs in Africa
rural-dev	SDC Dialogue on Rural Development
sdcaids	SDC Guidelines on HIV/AIDS
sdcknowledge	SDC Discussion to Enhance Networking Within SDC
vp	Virtual Parliament of the Americas

Acronyms

ADEA	Association for the Development of Education in Africa	IDML	International Development Markup Language
AED	Academy for Educational Development	IDRC	International Development Research Centre (Canada)
AiDA	Accessible Information on Development Activities	IDS	Institute for Development Studies (United Kingdom)
AITEC	Advancing ICT Knowledge in Africa	IFAD	International Fund for Agricultural Development
APC	Association for Progressive Communications	IICD	International Institute for Communication and Development (Netherlands)
ASEAN	Association of Southeast Asian Nations	IISD	International Institute for Sustainable Development (Canada)
BCO	Building Communications Opportunities	INASP	International Network for the Availability of Scientific Publications (United Kingdom)
CAD	Canadian Dollar	IPGRI	International Plant Genetic Resources Institute
CATIA	Catalysing Access to ICT in Africa programme	IWMI	International Institute for Water Management
CGIAR	Consultative Group for International Agricultural Research	KIT	Royal Tropical Institute (Netherlands)
CIAT	Centro Internacional de Agricultura Tropical	KM	Knowledge Management
CIDA	Canadian International Development Agency	KM4Dev	Knowledge Management for Development
CIMMYT	Centro Internacional de Mejoramiento de Maíz y Trigo	KS	Knowledge Sharing
CTA	Technical Centre for Agricultural and Rural Cooperation (Netherlands)	LAC	Latin America and Caribbean
DAC	Development Assistance Committee (OECD)	LEAP	Learning and Evaluation Action Program
Danida	Royal Danish Ministry of Foreign Affairs	MDG	Millennium Development Goal
DFID	Department for International Development (United Kingdom)	MPRI	Mining Policy Research Initiative (IDRC)
DGIS	Netherlands Directorate General for International Cooperation	NEPAD	New Partnership for Africa's Development
ECDPM	European Centre for Development Policy Management (ECDPM)	NeRO-Asia	Natural Resources Management in Asia Project
ENRAP	Electronic Networking for Rural Asia/Pacific	NGO	Non-governmental organization
EUFORIC	Europe's Forum on International Cooperation	ODI	Overseas Development Institute
FAO	Food and Agriculture Organization of the United Nations	OECD-DAC	Organization for Economic Cooperation and Development – Development Assistance Committee
FIPA	Foro Interparlamentario de las Américas	OPA	Open Proposal Appraisal software
FLOSS	Free/Libre and Open Source Software	PICTA	Partnership for Information and Communication Technologies in Africa
Funredes	Fundación Redes y Desarrollo	ReFOP	Regional Forest Programme for Southeast Asia
GDN	Global Development Network	RDS	Red de Desarrollo Sostenible
GKP	Global Knowledge Partnership	SAP	South Asia Partnership
GTZ	Deutsche Gesellschaft für Technische Zusammenarbeit (Germany)	SDC	Swiss Agency for Development and Co-operation
HDFNet	South Asia Human Development Forum Net	Sida	Swedish International Development Cooperation Agency
Hivos	Humanistisch Instituut voor Ontwikkelingssamenwerking (Netherlands)	UNAIDS	Joint United Nations Programme on HIV/AIDS
ICA	Institute for Connectivity in the Americas	UNDP	United Nations Development Programme
ICIMOD	International Centre for Integrated Mountain Development	UNECA	United Nations Economic Commission for Africa
ICT	Information and Communication Technology	UNESCO	United Nations Educational, Scientific and Cultural Organization
ICT4D	Information and Communications Technologies for Development	UNIFEM	United Nations Development Fund for Women
		USAID	United States Agency for International Development
		WHO	World Health Organization
		WSIS	World Summit on the Information Society



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